

Welcome to the

Awards Meeting

August 28, 2025, 10:00 AM EST

You have been joined to the meeting with your **audio muted** by default.

At the designated public comment time we will provide opportunity for you to unmute to speak.

During the meeting, public comments received via e-mail regarding any matter on the agenda for consideration will be read out. Per the Public Notice Agenda posted on JEA.com, public comments by e-mail must be received no later than 9:00 a.m. on the day of the meeting to be read during the public comment portion of the meeting.

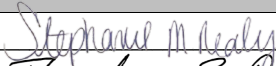
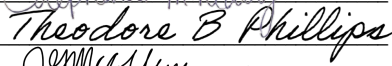
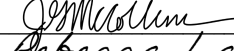
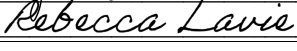
Please contact **Camie Evers** by telephone at **(904) 832-3385** or by email at **everca@jea.com** if you experience any technical difficulties during the meeting.

JEA Awards Agenda August 28, 2025 225 North Pearl St., Jacksonville, FL 32202 - Board Room 1st Floor Teams Meeting Info												
Consent Agenda												
The Chief Procurement Officer offers the following items for the JEA Awards Consent Agenda. Any item may be moved from the Consent Agenda to the Regular Agenda by a committee member asking that the item be considered separately. All items on the Consent agenda have been approved by OGC, Budget and the Business Unit Vice President and Chief. The posting of this agenda serves as an official notice of JEA's intended decision for all recommended actions for Formal Purchases as defined by Section 3-101 of the JEA Procurement Code . Please refer to JEA's Procurement Code, if you wish to protest any of these items.												
Award #	Type of Award	Solicitation # & Short Description/Title	VP	Awardee	Funding Source	Business Unit Estimate	Award Amount	Original Award Amount	New Not-to-Exceed	Amendments	Term (Projected Start Date - End Date)	JSEB Participation (Y/N) If Y, then list company name(s) (% , \$ - awarded)
1	Minutes	Minutes from 08/21/2025 Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	Contract Increase	1410336646 ITN Waste Hauling Services for JEA	Phillips	GFL Solid Waste Southeast LLC (DBA GFL Environmental)	O & M	\$823,362.87	\$823,362.87	\$2,111,240.00	\$3,548,617.71	08/22/2024 - \$514,014.84 05/06/2025 - \$100,000.00	Three (3) Years w/Two (2) – 1 Yr. Renewals Start Date: 10/01/2021 End Date: 09/30/2026 No Renewals Remaining	N
	Originally Awarded: 09/16/2021 For additional information contact: Halley Stewart An increase is being requested for the Waste Hauling Services contract with GFL Environmental to ensure uninterrupted service for JEA through September 30, 2026. This increase is necessary as current funding is nearly exhausted. The original contract was valued at \$2,111,240.00. On August 22, 2024, an additional \$514,014.84 was approved to renew the contract for one year and cover projected expenditures, bringing the Not-to-Exceed (NTE) amount to \$2,625,254.84. A temporary administrative increase of \$100,000.00 was also approved on May 6, 2025, to allow processing of pending purchase orders while this current, larger funding request was being evaluated. We are now requesting an additional \$823,362.87. This amount is based on the average expenses from the sixteen JEA cost centers utilizing this service and includes forecasted needs through the end of the contract term. If approved, the revised NTE will be \$3,548,617.71, ensuring JEA continues to receive critical waste and recycling services without disruption. Please note that service pricing remains unchanged.											
3	Change Order	Open Grid Transformation	Selders	CGI Technologies and Solutions Inc.	O&M	\$6,000,000.00	\$95,273.89	\$5,575,000.00	\$6,170,273.89	07/26/2024-\$175,000.00 08/16/2024-\$225,000.00 07/08/2025-\$100,000.00	Start Date: 01/08/2024 End Date: 12/31/2025	N
	For additional Information Contact: Angel Love This change order request is for \$57,700.89 in ongoing travel expenses, per JEA's travel policy, by the CGI project teams as part of the overall implementation of the new OpenGrid solution for JEA's Field Management System, and \$37,573.00 for two key change order/enhancements within the OpenGrid Field product for JEA: Satellite View functionality and updates to the Move Job feature. The satellite imagery will be activated as an additional map view option alongside Day and Night modes. Although the feature is already built-in, it requires configuration to activate, and the imagery is sourced from the map server without customization options. The Move Job feature will be updated to reflect the newly selected map location in job details. A toggle will be added to turn this functionality on or off. Together, these enhancements improve mapping clarity and job management across JEA's field operations. This project is estimated to be completed by December 31, 2025.											
4	Renewal	1410375246 - Cisco Contract Center Managed Services Contract # - JEA10746	Selders	PROSYS INFORMATION SYSTEMS INC.	O&M	\$480,000.00	\$416,286.00	\$1,248,858.00	\$2,179,011.80	08/31/2022- \$9,950.80 10/3/2022- \$34,769.00 11/7/2022- \$16,320.00 01/04/2024-\$36,542.00 12/19/2024-\$416,286.00	Three (3) Years w/ Two (2) - 1 Yr. Renewals Start Date: 11/01/2021 End Date: 10/31/2026 No Renewals Remaining	N
	Originally Awarded: 11/01/2021 For Additional Information Contact: Angel Love This renewal request pertains to JEA's Cisco Contract Center Managed Services. Under the existing SC-0374b ProSys Contact Center Remote PS_MS Support project, ProSys will continue to deliver dedicated professional services resources to support JEA's Cisco PCCE Contact Center environment. Services will be provided across both the PROD and QA environments and will mirror the scope and activities outlined in the previous Statement of Work (SOW). The pricing for this renewal will remain unchanged from the prior year. JEA Business Unit is considering rebidding these services in FY26 or not continuing services following FY26.											
5	Contract Increase	Contract FSA23-EQU21.0: Equipment, Purchase of John Deere 524P #244 Wheel Loader	Phillips	Dobbs Equipement LLC	Capital	\$266,947.00	\$266,947.00	\$263,818.00	\$530,765.00	N/A	One-Time Purchase in FY25 Start Date: 09/02/2025 End Date: 09/30/2025	N
	Piggyback Agency: Florida Sheriffs Association Contract #FSA23-EQU21.0 with Dobbs Equipment LLC Contract Term: Start Date 10/01/2023, through 09/30/2026 For additional information contact: Halley Stewart This contract increase request is for the purchase of an additional John Deere 524P 3.0 cubic yard Wheel Loader for JEA Fleet to be utilized at Pearl Street Service Center (PSSC), expected to arrive before the end of FY25. JEA is piggybacking off of the Florida Sheriffs Association (FSA) contract with Dobbs Equipment LLC. A John Deere 524P Wheel Loader was originally purchased from Dobbs Equipment in April 2025 as an informal FSA piggyback procurement, in the amount of \$263,818.00. With the current purchase of the PSSC Wheel Loader for \$266,947.00, our annual expenditure with Dobbs Equipment for Wheel Loaders totals \$530,765.00, surpassing the \$300,000.00 threshold, necessitating approval by the Awards Committee. The second Wheel Loader was initially budgeted for FY26. However, due to a delay in the delivery of a Cumberland/MBF straight truck, originally scheduled for FY25, Fleet needs to advance the purchase of this Wheel Loader to offset the unplanned receipt of the straight truck in FY26. JEA is also receiving a supplier discount of \$3,323.00 in addition to the FSA discounted contract pricing, and Fleet has determined that the current pricing is reasonable.											
6	Contract Increase	1411824246 IFB Electrical Conduit and Materials for JEA Stock	Phillips	Gresco Supply, Inc. Stuart C. Irby Company, LLC <i>Read USA, Inc. dba Gresco</i>	Inventory	\$2,915,155.06	\$1,614,254.28 \$1,186,806.03 \$37,514.19	\$1,729,883.44	\$2,632,485.00 \$1,826,196.17 \$47,787.17	N/A	Three (3) Year w/ Two (2) - 1 Yr. Renewals Start Date: 11/07/2024 End Date: 11/06/2027	N
	For additional information contact: Lynn Rix This award request seeks to increase funding for existing contracts related to the procurement of electrical conduit and associated materials. These contracts support JEA's inventory by supplying 53 essential items used to protect high-voltage cables and ensure proper electrical grounding—critical components for safe and reliable system operations. Although there have been some modest price increases, the primary driver for this request is higher-than-anticipated demand for several items, which has accelerated the use of available funds. Based on current inventory forecasts (attached), an additional \$2,915,155.06 is required to fulfill the contract through its remaining term. These contracts provide cost savings by locking in pricing, avoiding the higher costs typically incurred through spot purchases. The contract is set to expire on November 6, 2027.											
Consent Agenda Action												
Committee Members in Attendance	Names											
Motion by:												
Second By:												
Committee Decision												

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Regular Agenda												
Award #	Type of Award	Solicitation # & Short Description/Title	VP	Awardee	Award Amount	Business Unit Estimate	Original Award Amount	New Not-to-Exceed	Amendments	Term	JSEB Participation (Y/N) If Y, then list company name(s) (% , \$ - awarded)	Action
1	Emergency/ Ratification	Purchase of JEA Item CAIEP175	Phillips	Wesco Distribution, Inc.	\$478,848.00	\$214,944.00	N/A	\$478,848.00	N/A	Project Completion Start Date: 8/28/2025 End Date: 11/16/2025	N	Motion by: Second by: Committee Decision:
	For additional information contact: John Hernandez This award request is for the purchase of 4,800 feet of CAIEP175 cable to support JEA's inventory needs. While the Business Unit currently requires only 1,800 feet for an upcoming planned outage, the initial solicitation process resulted in two bids—each quoting minimum order quantities (MOQs) significantly higher than operational needs and lead times that would not meet the outage deadline. Stuart C. Irby Company, LLC Bid Amount: \$869,200.00 Qty: 10,000' MFG: Okonite' Lead Time: 308 days Gresco Supply, Inc. Bid Price: \$1,299,072.00 Qty: 10,200' MFG: Prysmian' Lead Time: 18 - 22 weeks The two bidders were given an opportunity to lower the quantity but were unable to do so due to manufacturer constraints. To better align procurement with actual requirements and avoid unnecessary overstocking, a third quote was solicited after the bid closing. Wesco Distribution, Inc. responded with a quote reflecting a MOQ of 4,800 feet—the lowest among all vendors. This quantity meets both the Business Unit's immediate needs and JEA's delivery requirements, with the product scheduled to arrive in November. Wesco is the only authorized distributor of Kerite cable in the State of Florida. Due to the original bidders inability to provide a lower quantity of the product or meet the looming deadline, the original solicitation was rescinded. For the same reasons, there was not time to re-bid the item. Approval is now being requested for an emergency/ratification purchase from Wesco Distribution, Inc. as the quote expires on 8/22/25. The CAIEP175 cable is a highly specialized item that has historically seen limited use. However, demand is increasing, and the warehouse and planning teams are currently reviewing stocking levels to support anticipated future needs. This purchase will help bridge the gap until those evaluations are complete. Even though it's more than what we needed, the savings in purchasing 4800 feet versus 10,000 feet is \$390,352.00. The cable was last purchased in May 2016 at \$44.78 per foot. Wesco's current quote is \$99.76 per foot—an increase of approximately 9.2% annualized. While the price increase is significant, it reflects market changes over the past nine years and remains the most economical option when considering the lower MOQ and acceptable lead time.											
2	Contract Increase	Contract #5073, Purchase of Terex Hi-Ranger LT40 Telescoping Aerial Device Trucks	Phillips	Ring Power Corporation	\$842,360.00	\$842,360.00	N/A	\$842,360.00	N/A	One-Time Purchase in Q1 FY26 Start Date: 10/01/2025 End Date: 12/31/2025	N	Motion by: Second by: Committee Decision:
	Piggyback Agency: The City of Tallahassee Contract #5073, Agreement for Municipal Construction and Utility Equipment, Accessories, Parts, and Service with Ring Power Corporation Contract Term: Start Date 04/01/2021, through 03/31/2026 For additional information contact: Halley Stewart This award is for the purchase of four (4) Terex Hi-Ranger LT40 Telescoping Aerial Device trucks for JEA Fleet to be utilized for the Electric group, expected to arrive before December 31, 2025. JEA is piggybacking off of The City of Tallahassee contract with Ring Power Corporation. The trucks are being acquired to replace four (4) of the FY22 Versalift aerial assets, which are currently undergoing a buyback process due to unresolvable issues and contract termination. Ring Power's unit price is \$210,590.00, which is comparable to the most recent purchase from Global Rental Co Inc in the amount of \$210,507.00 for an Altec bucket truck. JEA is splitting the current replacement purchase between Ring Power and Global due to lead times and to ensure the orders are placed in time to receive the trucks during the budgeted timeframe, before the end of Q2 FY26. JEA is also receiving a supplier discount of \$75,428.00, in addition to the City of Tallahassee discounted contract pricing. The total award to Ring Power Corporation is in the amount of \$842,360.00, and Fleet has determined that the pricing is reasonable.											
Consent and Regular Agenda Signatures												
Budget	Name/Title _____											
Awards Chairman	Name/Title _____											
Procurement	Name/Title _____											
Legal	Name/Title _____											

Award #1 Supporting Documents 08/27/2025												
JEA Awards Agenda												
August 21, 2025												
225 North Pearl St., Jacksonville, FL 32202 - Hydrangea Room 1st Floor												
Teams Meeting Info												
Consent Agenda												
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1	Minutes	Minutes from 08/14/2024 Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	Change Order	CGI Field Management System (FMS-CAD) Software Support	Selders	CGI Technologies and Solutions Inc.	O&M	\$1,500,000.00	\$95,273.89	\$1,196,593.00	\$1,291,866.89	N/A	Three (3) Years Start Date: 12/1/2024 End Date: 11/30/2027	N
	Deferred											
3	Contract Increase	1411475047 Water and Wastewater Items for Inventory Stock	Phillips	Ferguson Enterprises, LLC (dba Ferguson Waterworks) Core & Main LP Fortiline, Inc.	Inventory	\$14,871,545.16	Ferguson \$1,339,144.94 Core & Main \$439,604.27 Fortiline \$401,758.56	Ferguson \$8,772,946.13 Core & Main \$1,540,882.35 Fortiline \$2,223,120.67	Ferguson \$10,112,091.07 Core & Main \$2,134,574.86 Fortiline \$2,624,879.23	Ferguson 11/14/2024 - \$0.00 - Renewal Core & Main 11/14/2024 - \$0.00 - Renewal 07/03/2025 - \$154,088.24 Fortiline 11/15/2024 - \$0.00 - Renewal	One (1) Year w/ One (1) - 1 Yr. Renewal Start Date: 12/14/2023 End Date: 12/13/2025 No Renewals Remaining	N
	Last awarded: 12/14/2023 For additional information contact: Dan Kruck This request is to increase funding for the three water/wastewater inventory contracts to cover needs through the end of the current contract term while the contracts are rebid. These contracts supply water/wastewater items for JEA's inventory stock. Ferguson was awarded 867 items, Core & Main 338 items, and Fortiline 262 items, with awards based on the lowest price for each item. A higher-than-anticipated demand for air release valves has accelerated spending on the Core & Main contract. Unit prices have fluctuated throughout the contract term due to changes in metal markets and tariff increases, averaging a 7% increase across the three contracts, and are deemed reasonable.											
4	Request for Proposals (RFP)	141198S846 TRALC Class Transformers for JEA Inventory	Phillips	Wesco Distribution, Inc.	Inventory	\$1,599,255.87	\$2,276,061.00	N/A	\$2,276,061.00	N/A	Two (2) Years w/Two (2) - 1 Yr. Renewals Start Date: 09/04/2025 End Date: 09/03/2027	N
	Advertised: 05/05/2025 Opened: 06/17/2025 Four (4) Bids Received Gresco Supply, Inc. Levine Electronics and Lectrics, Inc. ULS Corporate, Inc. Wesco Distribution, Inc. Public Evaluation Meeting: 08/07/2025 For additional information contact: Lynn Rix This award request is for the procurement of TRALC-class transformers for JEA, specifically for item IDs TRALC002, TRALC003, TRALC004, and TRALC005. These transformers are used in the downtown network area for electrical room vaults of high-rise buildings. There is currently a demand for the Gateway Jax N8 project. The TRALC002 transformer received bids from four (4) companies. Due to its highly specific application and the need to fit within a constrained space, meeting the technical requirements proved challenging. After extensive discussions, three of the four bidders were unable to meet the required specifications. Wesco Distribution, Inc. submitted proposals for ABB transformers for all four (4) items and was the only Responsive and Responsible Bidder whose submission met or exceeded the Minimum Qualifications outlined in the Solicitation. While the total bid amount is \$2,276,061.00, approximately 35% higher than the original business estimate, two of the transformers have not been purchased more than 15 years. Given the long procurement gap and current market conditions, the pricing is considered reasonable.											
Consent Agenda Action												
Committee Members in Attendance	Names	Ted Phillips, Garry Baker and Jordan Pope										
Motion by:	Jordan Pope											
Second By:	Garry Baker											
Committee Decision	Award Item #2 Deferred; Award Items 1,3 and 4 Approved											

Regular Agenda												
Award #	Type of Award	Solicitation # & Short Description/Title	VP	Awardee	Award Amount	Business Unit Estimate	Original Award Amount	New Not-to-Exceed	Amendments	Term	JSEB Participation (Y/N) If Y, then list company name(s) (% , \$ - awarded)	Action
1	Contract Increase	1411544246 Substation and Transmission Design Services (CCNA)	Erixton	Burns & McDonnell Power Engineers	\$1,660,648.00 \$0.00	\$1,660,648.00	\$3,805,000.00 \$3,805,000.00	\$5,465,648.00 \$3,805,000.00	N/A	Five (5) Years w/Two (2) - 1 Yr. Renewals Start Date: 06/01/2024 End Date: 05/31/2029	N	Motion by: Jordan Pope Second by: Garry Baker Committee Decision: Approved
<p>Originally Awarded: 05/23/2024 For additional information contact: Jason Behr</p> <p>We are requesting a contract increase exclusively for Burns & McDonnell to support completion of existing projects and to initiate two new projects, as detailed in the backup documentation. This increase is necessary due to delays in finalizing the contract with Power Engineers, which disrupted the originally intended division of work between the two firms. As a result, Burns & McDonnell was assigned a larger portion of the workload. With Power Engineers now under contract, future work is expected to be distributed evenly between the two vendors in alignment with the original plan.</p> <p>This contract supports specialized electric substation and transmission engineering services and is intended to supplement internal resources when in-house capacity is insufficient to meet project timelines or in-service requirements. The scope includes highly technical engineering tasks that require firms with proven expertise and proficiency in industry-standard software such as MicroStation (Open Utilities Substation), AutoCAD (Civil 3D), CDEGS, AGI 32 (or similar), SKM, ETAP, ASPEN Line Data Base, PLS-CADD, PLS-Caisson, PLS-Tower, PLS-Pole, FAD Tools, CYME CYMCAP, and Polywater Pull Planner.</p> <p>There is no rate increase associated with this request beyond standard CPI adjustments already outlined in the existing contract terms.</p> <p>DISCUSSION/ACTION: The contract in question was originally split between Burns & McDonnell and Power Engineers. Due to delays in finalizing Power Engineers' contract—caused by extended legal negotiations—initial projects were assigned to Burns & McDonnell. Now that Power Engineers' contract is in place, they are expected to take on upcoming projects. Although Burns & McDonnell's contract value is being increased to accommodate the early shift in workload, Power Engineers' contract is not being reduced, as future projects are planned that justify maintaining their full contract value.</p> <p>DISCUSSION/ACTION PARTICIPANTS: Ted Phillips, Jason Behr</p>												
2	Invitation for Bid (IFB)	1412022051 Iron Ductile Poles for JEA Inventory	Phillips	Stuart C. Irby Company, LLC	\$488,289.06	\$396,461.10	N/A	\$488,289.06	N/A	One (1) Year w/ Two (2) 1-yr. Renewals Start Date: 09/04/2025 End Date: 09/03/2026	N	Motion by: Jordan Pope Second by: Garry Baker Committee Decision: Approved
<p>Advertised: 08/01/2025 Opened: 08/12/2025 Three (3) Received Gresco Supply, Inc. \$343,859.73 McWane Poles, A division of McWane \$330,374.10 Stuart C. Irby Company, LLC \$329,767.20.</p> <p>For additional information contact: John Hernandez</p> <p>This award request is for the purchase of ductile iron poles to replenish JEA's inventory. These are standard transmission poles used for O&M installations across the JEA service area.</p> <p>This procurement began as a spot buy for 18 poles—9 each of POLDI001 and POLDI002. However, during the RFQ preparation, a strategic decision was made to place the entire class of poles under contract to improve procurement efficiency. The workbook was structured to distinguish between the spot buy and the contract bid.</p> <p>The contract bid totaled \$329,767.20 and was initially set as the Award amount. Subsequently, it was determined that although the \$158,521.86 spot buy was informal, it would be more transparent to include both the spot buy and the contract in the Award. As a result, the total Award amount was updated to \$488,289.06. While unit prices for the spot buy are listed on the bid form, they are not included in the contract bid total.</p> <p>At the bid opening, McWane Poles was announced as the low bidder. However, a subsequent review identified an arithmetic error in the bid workbook. Once corrected, Stuart C. Irby Company, LLC was determined to be the lowest responsive and responsible bidder.</p> <p>The total quote of \$488,289.06 is \$91,827.96 or approximately 21% higher than the business estimate. This variance is considered reasonable, as several of the items included have not been purchased since 2022, and the pricing reflects current market conditions.</p> <p>DISCUSSION/ACTION: The initial bid of \$329,767.20 covered only the contract portion for a specific class of Petco iron poles. During the RFQ process, a business decision was made to also include an 18-pole spot buy for efficiency, which added \$158,521.86 to the total. Although the spot buy pricing was included in the bid form, it was not initially reflected in the contract total. To ensure transparency, the full award amount of \$488,289.06 includes both the contract and the spot buy, without altering the competitive nature of the original bidding process.</p> <p>DISCUSSION/ACTION PARTICIPANTS: Ted Phillips, Lynn Rix</p>												
1												
Consent and Regular Agenda Signatures												
Budget	Name/Title											
Awards Chairman	Name/Title											
Procurement	Name/Title											
Legal	Name/Title											

JEA Awards Agenda, August 22, 2024 225 North Pearl St., Jacksonville, FL 32202 - Hydrangea Room 1st Floor											
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1	Minutes	Minutes from 08/15/2024 Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	Contract Increase/Renewal	1410336646 - Waste Hauling Services for JEA	Phillips	GFL Solid Waste Southeast LLC (DBA - GFL Environmental)	O&M	\$514,014.84	\$2,111,240.00	\$2,625,254.84	N/A	Three (3) Years w/Two (2) – One (1) Yr. Renewals Start Date: 10/01/2021 End Date: 09/30/2025 One (1) Renewal Remaining	N
	Originally Awarded: 09/16/2021 For additional information contact: Halley Stewart The purpose of this Solicitation is to establish pricing for Recycling, Solid Waste Hauling and Disposal Services for the site listed in "Appendix B - Bid Workbook" (the "Work"). The Work to be performed by the Company includes all labor, supervision, materials, tools and equipment as necessary for performing the work. The Company will be expected to provide all containers with the exception of one compactor owned by JEA. This Award requests a one (1) year renewal and contract increase for Waste Hauling Services for JEA for GFL Solid Waste Southeast LLC (DBA - GFL Environmental) in the amount of \$514,014.84 for a new overall NTE of \$2,625,254.84. The contract increase amount was based on average contract to date expenses for the fourteen (14) JEA cost centers utilizing this contract. The pricing has remained the same on the contract increase and includes the forecasted spend through the renewal contract term ending September 30, 2025.										
3	Contract Increase	1410611046 - Engineering Services Substations	Melendez	Leidos Engineering LLC Chen Moore & Associates, Inc. Worley Group, Inc.	Capital	Leidos Engineering LLC - No Change Chen Moore & Associates, Inc. - No Change Worley Group, Inc.	Leidos Engineering LLC - \$406,000.00 Chen Moore & Associates, Inc. - \$1,015,000.00 Worley Group, Inc.	Leidos Engineering LLC - \$1,471,818.43 (No Change) Chen Moore & Associates, Inc. - \$2,589,557.00 (No Change) Worley Group, Inc. - \$1,278,440.00	03/21/2024 Chen Moore & Associates - \$1,574,557.00 03/21/2024 Leidos Engineering - \$671,594.63 06/14/2023 Leidos Engineering LLC - \$203,000.00 12/14/2023 Leidos Engineering LLC - \$191,223.80	Three (3) Year w/ Two (2) 1-Yr. Renewals Start Date: 11/01/2022 End Date: 10/31/2025	JSEB Optional Chen Moore & Associates, Inc. ~ 7% Meskel & Associates Engineering, PLLC ~ 5% VIA Consulting Services, Inc. ~ 2% Worley Group, Inc. ~ 6% Prosser ~ 6%
	Item 3 Deferred										
4	Invitation for Bid	1411786846 (IFB) JEA NGS N01 Grid Floor Refractory Hydro-Demolition	Melendez	Vecta Environmental Services, LLC	Capital	\$321,786.85	N/A	\$321,786.85	N/A	Project Completion Start: 03/01/2025 End: 04/14/2025 (Estimated)	N
	Item 4 Deferred										

Consent Agenda Action											
Committee Members in Attendance	Names	<u>Ted Phillips, Ricky Erixton, Delphine Maiden</u>									
Motion by:	Delphine Maiden										
Second By:	Ricky Erixton										
Committee Decision	Items 1 and 2 Approved, Items 3 and 4 Deferred										
Regular Agenda <small>(date last updated)</small>											
Award #	Type of Award	Solicitation # & Short Description/Title	VP	Awardee	Award Amount	Original Award Amount	New Not-to-Exceed	Amendments	Term	JSEB Participation (Y/N) If Y, then list company name(s) (% , \$ - awarded)	Action
1	Request for Proposals (RFP)	1411499846 - Design Services for Northwest Water Reclamation Facility	Melendez	Hazen and Sawyer	\$2,422,299.00	N/A	\$2,422,299.00	N/A	Project Completion Start: 12/04/2024 End: 08/04/2026 (Estimated)	Y Four Waters Engineering, Inc (Civil) - \$69,685.00 Smith Surveying, LLC (Survey/SUE) - \$99,150.00 Alpha Envirotech Consulting, Inc (Environmental) - \$7,500.00	Motion by: Delphine Maiden Second by: Ricky Erixton Committee Decision: Approved
	Advertised: 12/07/2023 Opened: 02/13/2024 Three (3) Proposals Received For additional information contact: Marline McDonald										
	The scope of work for this contract includes design services, permitting, bid, and post design engineering services for the construction of a new Water Reclamation Facility (WRF) at the Northwest WRF site. The services include, but are not limited to: influent screening, oxidation ditches, secondary clarifiers, cloth disk filters, UV system, plant drain (sewer) pump stations, digester, reject storage, biosolids management, chemical system, instrumentation and control, electrical building, generator, fuel tank and yard piping.										
	Hazen and Sawyer was evaluated as the most qualified firm for this project. Negotiations for Phase 1 of the project have been completed. Phase 1 consists of preliminary recommendations for short and long term implementation and basis of technical memoranda documents. Phase 2 will be the detailed design and Phase 3 will be post-design services. Once Phase 1 is completed, an amendment request will be brought back before the Awards Committee for approval of Phase 2. The internal estimate for all three phases of the engineering work is \$13,526,900.00. The hourly rates used in the pricing proposal are, on average, 3.3% above the last Hazen and Sawyer contract approved in 2020 and deemed reasonable. The overall scope and fee were reviewed by project staff and deemed reasonable compared to past projects. This project was reviewed on 8/12/2024 by the Capital Projects Committee and direction was received to proceed with design as outlined above.										
DISCUSSION/ACTION: Please provide more detail on how we chose the awardee for this project. We look at the resumes on proposed project staff, the design approach, the company experience and the commitment to the project. DISCUSSION/ACTION PARTICIPANTS: Ted Phillips and Dan Kruck											
2	Invitation for Bid	1411659447 (IFB) JEA Crane, Rigging, and Heavy Hauling Services	Erixton	Sims Crane & Equipment Co Allegiance Crane & Equipment LLC Beyel Brothers Inc	\$745,515.34 \$447,309.20 \$298,206.14	N/A	\$1,491,030.68	N/A	Three (3) Years, w/ Two (2) Optional One (1) Year Renewals Start Date: 09/01/2024 End Date: 08/31/2027	N	Motion by: Delphine Maiden Second by: Ricky Erixton Committee Decision: Approved
	Advertised: 05/23/2024 Opened: 07/02/2024 Three (3) Bids Received For additional information contact: Jason Behr										
	The purpose of this specification is to provide contract services for crane rental and heavy hauling services. Although the primary users of these services are the Transmission Group, Substation Group, Distribution Group, Water and Sewer Department, and the various JEA Generating Plants, this contract can also be used by any other Group or Department within JEA. JEA expects to use contractors on a Time and Materials basis for most of the work, however, for specific work scopes, JEA may request a Lump Sum price from the Contractor to perform work on a project specific basis.										
	All the bids came in significantly lower than the budget estimate for this award. After a deep dive into historical spend and usage, it was discovered the bid workbook quantities should have been higher. Using the bids received as a base line, we updated the quantities and arrived at the award amount of \$1.5M which is much closer to the historical spend and below the budget estimate of \$1.65M. The previous contract rates remained fixed for the five-year duration. The new rates submitted by Sims Crane increased on average approximately 1.8% while Beyel Brothers was approximately 7.7%. Allegiance rates fall in the middle of those two. The total award distribution for all three vendors was determined accordingly. Given the previous contracted rates remained fixed for the term of the contracts and new rates only increased minimally, this new award is deemed reasonable.										
Previously, JEA awarded two contracts, but now JEA has decided to award all three (3) company/s on a percentage split based on bid total. All bids were relatively close. JEA has familiarity with all three companies and since this contract is spread between multiple JEA groups, this will allow for flexibility of use and ensure resources are available.											
DISCUSSION/ACTION: How did we determine the split of pricing to be awarded to the companies? We determined to give the The lowest resposible bidder 50%, second lowest bidder 30% and third lowest bidder 20% all to ensure the job gets completed. DISCUSSION/ACTION PARTICIPANTS: Ted Phillips and Brandi Short											
Consent and Regular Agenda Signatures											
Budget	Name/Title	<i>Stephanie Nealy, Manager CBP</i>									
Awards Chairman	Name/Title	<i>Theodore B Phillips</i> CFO									
Procurement	Name/Title	<i>JPM</i>									
Legal	Name/Title	<i>Rebecca Lavis</i>									



Formal Bid and Award System

Award #6 September 16, 2021

Type of Award Request: INVITATION TO NEGOTIATE (ITN)
Requestor Name: Chad Yeager
Requestor Phone: (904) 665-8735
Project Title: Waste Hauling Services for JEA
Project Number: Various See Attached
Project Location: JEA
Funds: O&M
Budget Estimate: \$2,111,240.00 (Various Lines - See Attached)

Scope of Work:

JEA The purpose of this Solicitation is to establish pricing for Recycling, Solid Waste Hauling and Disposal Services for the sites listed in "Appendix B - Bid Workbook"(the "Work"). The Work to be performed by the Company includes all labor, supervision, materials, tools and equipment as necessary for performing the work. The Company will be expected to provide all containers with the exception of one compactor owned by JEA.

JEA IFB/RFP/State/City/GSA#: 1410336646
Purchasing Agent: Lovgren, Rodney
Is this a Ratification?: NO

RECOMMENDED AWARDEE(S):

Name	Contact Name	Email	Address	Phone	Amount
GFL SOLID WASTE SOUTHEAST LLC (DBA – GFL ENVIRONMENTAL)	Krista Fernando	kfernando@gflenv.com	3301 BENSON DR STE 601, RALEIGH, NC 27609	(904)760-5880	\$2,111,240.00

Amount for entire term of Contract/PO: \$2,111,240.00
Award Amount for remainder of this FY: \$0.00
Length of Contract/PO Term: Three (3) Years w/ Two – 1 Yr. Renewals
Begin Date (mm/dd/yyyy): 10/01/2021
End Date (mm/dd/yyyy): 9/30/2024
Renewals: Yes - Two – 1 Yr. Renewals
JSEB Requirement: Optional

RESPONDENTS:

Name	Total Bid Price	Containers only	Landfill Fees and Franchise Fee	Score	Rank
GFL ENVIRONMENTAL	\$3,761,961.00	\$2,140,304.88	\$1,621,656.12	81	1
WASTE MANAGEMENT	\$5,176,003.25	\$3,348,888.00	\$1,827,115.25	79	2

Background/Recommendations:

Advertised on 07/07/2021. Four (4) prime companies attended the mandatory pre-proposal meeting held on 07/15/2021. At proposal opening on 07/27/2021, JEA received two Proposals. Two other companies elected to not participate, noting labor and capacity constraints. Both companies passed minimum qualifications and were evaluated and provided clarifications on the technical specifications and requests for Best and Final Offers. The BAFO's were received on 09/08/2021. Neither company updated pricing. JEA deemed GFL Environmental the Highest Evaluated Respondent to perform the work. A copy of the evaluation matrix, Bid Form and Bid Workbook is attached as backup.

The aggregate award amount (which includes landfill fees and franchise fees) is 54% higher when compared to the historical rates and fee on a forecast adjusted basis. Suppliers state that fuel, personnel shortages, equipment outlays and capital costs as reasons for the increase in price. Considering these market conditions the pricing is deemed reasonable.

JEA is awarding to the Budgets that are available for FY22 and current forecast budget estimates for FY23 and FY24. Some additional funding was provided from other budget lines and is provided in the attached backup. JEA will monitor the first six months of performance for FY22 and use this information to make FY23 and FY24 budget inputs. Depending on performance and funds consumption, JEA will return to the Awards Committee to add funds to reach the term of the agreement.

1410336646 – Request approval to award a contract to GFL Environmental, for Waste Hauling services for in the amount of \$2,111,240.00, subject to the availability of lawfully appropriated funds.

Manager: Robinson, Robert L. - Mgr Investment Recovery & Warehouse Ops

VP: McElroy, Alan D. - VP Supply Chain & Operations Support

APPROVALS:

Stephen Ditz 9/16/21

Chairman, Awards Committee

Date

John A. Min 9/16/21

Budget Representative

Date

1410336646 Recycling, Solid Waste Hauling and Disposal

containers and number of Monthly Pulls and Pick-Ups may be modified by JEA.

[illegible]

Disposal Rate Calculation for Roll Off Containers (Included for completeness.)

The estimated numbers provided are to be used as guidelines and are not a guarantee of work. Landfill charges for Roll Off Containers will be reimbursed on a dollar for dollar basis, with no mark-up. Receipt and/or dump ticket will be required with invoice.

Waste Type	Estimated Disposal Rate per Ton		Estimated Tonnage per month		Estimated Monthly Costs	Estimated Cost per year	Three Year Amount
Solid Waste	\$ 29.87	X	890	=	\$ 26,584.30	\$ 319,011.60	\$ 957,034.80
Construction Debris	\$ 46.83	X	70	=	\$ 3,278.10	\$ 39,337.20	\$ 118,011.60
three Year Disposal Rate Totals (FYDRT):							\$ 1,075,046.40
at 17% of the total receipts = .17 (FYBAC + FYDRT)							\$ 546,609.72
This is the Three Year calculated amount of bid plus the franchise fee estimated disposal rate per year (Transfer this amount to the Response Form)							\$ 3,761,961.00

1410336646 Waste Management Services for JEA

Vendor Rankings	Schumacher, Branden	Robinson, Robert	Yeager, Chad	Average Rank	Ranking	Total Price	Calculated price points
GFL Environmental	74	84	84	81	1	\$ 3,761,961.00	50
Waste Management of FL	77.5	79.5	80.5	79	2	\$ 5,176,003.25	36.3

Yeager, Chad	Rates (50 Points)	Work Approach (20 Points)	Company Experience (20 Points)	Safety (10 Points)	Total
GFL Environmental	50	12	17	5	84.0
Waste Management of FL	36.3	20	19	5.2	80.5
Robinson, Robert	Rates (50 Points)	Work Approach (20 Points)	Company Experience (20 Points)	Safety (10 Points)	Total
GFL Environmental	50	12	17	5	84.0
Waste Management of FL	36.3	20	18	5.2	79.5
Schumacher, Branden	Rates (50 Points)	Work Approach (20 Points)	Company Experience (20 Points)	Safety (10 Points)	Total
GFL Environmental	50	2	17	5	74.0
Waste Management of FL	36.3	18	18	5.2	77.5

Company	containers price	Landfill fees (pass through)	Franchise Fee	Totals
GFL Environmental	\$ 2,140,304.88	\$ 1,075,046.40	\$ 546,609.72	\$ 3,761,961.00
Waste Management of FL	\$ 3,348,888.00	\$ 1,075,046.40	\$ 752,068.85	\$ 5,176,003.25
Comparison to Historical (Formerly WM)	\$ 1,007,664.00	\$ 1,075,046.40	\$ 354,060.77	\$ 2,436,771.17

Container Percentages	Total Percentage
112%	54%
232%	112%
Base	Base

Award #2 Supporting Documents 08/28/2025

Award Amount			\$ 2,111,240.00		
FY Totals			\$ 652,080.00	\$ 729,580.00	\$ 729,580.00
Cost Center	Expense Type	Budget Line	FY22	FY23	FY24
HEA0420	2006	BL02	\$ 250,000.00	\$ 500,000.00	500000
A0800 - Fleet Services	2005	BL02	\$ 190,000.00		
HW30122	2019 - UTILITIES	BL01	\$ 9,000.00	\$ 13,860.00	13,860
HW30122	1302 - DIRECT PURCHASES	BL01	\$ 4,860.00		
HW30131	2019 - UTILITIES	BL01	\$ 6,000.00	\$ 9,240.00	9240
HW30131	1302 - DIRECT PURCHASES	BL05	\$ 3,240.00		
HW30132	2019 - UTILITIES	BL01	\$ 10,000.00	\$ 15,400.00	15400
HW30132	1302 - DIRECT PURCHASES	BL03	\$ 5,400.00		
HW30133	2019 - UTILITIES	BL01	\$ 13,000.00	\$ 20,020.00	20020
HW30133	1302 - DIRECT PURCHASES	BL06	\$ 7,020.00		
HW30134	2019 - UTILITIES	BL01	\$ 24,000.00	\$ 36,960.00	36960
HW30134	1302 - DIRECT PURCHASES	BL03	\$ 12,960.00		
HW30135	2019 - UTILITIES	BL01	\$ 10,000.00	\$ 15,400.00	15400
HW30135	1302 - DIRECT PURCHASES	BL01	\$ 5,400.00		
HW30142	2019 - UTILITIES	BL01	\$ 6,000.00	\$ 9,240.00	9240
HW30142	1302 - DIRECT PURCHASES	BL07	\$ 3,240.00		
HW30143	2019 - UTILITIES	BL01	\$ 14,000.00	\$ 21,560.00	21560
HW30143	1302 - DIRECT PURCHASES	BL05	\$ 7,560.00		
HW30602	2019 - UTILITIES	BL02	\$ 5,000.00	\$ 7,700.00	7700
HW30602	1302 - DIRECT PURCHASES	BL01	\$ 2,700.00		
HW30607	2019 - UTILITIES	BL01	\$ 5,000.00	\$ 7,700.00	7700
HW30607	1302 - DIRECT PURCHASES	BL01	\$ 2,700.00		
30300	2006 – Industrial Services	BL01	\$ 30,000.00	\$ 40,000.00	40000
30402	2006 – Industrial Services	BL01	\$ 10,000.00	\$ 15,000.00	15000
30403	2006 – Industrial Services	BL01	\$ 5,000.00	\$ 7,500.00	7500
HE30702	2006	BL02	\$ 10,000.00	\$ 10,000.00	10000

CPA	AMOUNT RECEIPTED AS OF 8/14/24	PROJECTED ADD'L SPEND UNDER CURRENT CONTRACT	TOTAL FY24 PROJECTION
207879	\$1,229,277.09	\$173,882.22	\$1,403,159.31

COST CENTER	MONTHLY SPEND	FY25 FORECASTED RENEWAL AMOUNT
A0420	\$37,442.59	\$449,311.06
30122	\$741.28	\$8,895.35
30131	\$2,204.58	\$26,455.00
30132	\$1,996.86	\$23,962.34
30133	\$1,794.93	\$21,539.12
30134	\$2,804.02	\$33,648.21
30135	\$1,830.03	\$21,960.42
30142	\$1,078.33	\$12,939.94
30143	\$1,978.83	\$23,745.98
30602	\$651.58	\$7,818.90
30607	\$651.57	\$7,818.89
30300	\$4,150.36	\$49,804.28
30402	\$548.11	\$6,577.36
30403	\$87.67	\$1,052.03
	\$57,960.74	\$695,528.89

CPA 207879 - GLF- 1410336646 ITN WASTE HAULING SERVICES.	
Effective date 10/2/2021-9/30/2024 (two one year renewal remaining)	
Contract JEA 10695 - BPA 200076	\$2,111,240.00
NGS PO	\$50,000.00
BPA 200076 Amount agreed	\$2,061,240.00
BPA 200076 Spend	\$520,725.83
CPA 207879 (transferred remaining funds from BPA 200076)	\$1,540,514.17
CPA 207879 encumbered amount as of 8/14/2024	\$1,359,000.12
CPA 207879 remaining	\$181,514.05
Terms	36
Months in place	35
Months until next renewal	1
FY23 Spend	\$656,829.87
FY24 Spend to Date	\$572,447.22
Total Contract Spend	\$1,229,277.09
Total Current Monthly Spend	\$57,960.74
Forecast amount	\$695,528.89
Amount remaining in CPA	\$181,514.05
Contract Increase Amount	\$514,014.84
NEW NTE	\$2,625,254.84

FINANCE - APPROVED BUDGET INFORMATION						
COST CENTER	BUDGET LINE#	APPROVED BUDGET FY25	AMOUNT REQUIRE FOR RENEWAL	FY 25 BUDGET VARIANCE (FY Shortage/Overage)	BUSINESS CONTACT	COMMENTS
A0420	1555	\$455,000.00	\$449,311.06	\$5,688.94	Chad Yeager	Business agreed with forecast
30122	498	\$9,000.00	\$8,895.35	\$104.65	Hopkins, Deborah Jean	Business agreed with forecast
30131	575	\$26,455.00	\$26,455.00	\$0.00	Dillavou, Adrian Shandell	Business agreed with forecast
30132	600	\$24,000.00	\$23,962.34	\$37.66	Brisbon, Kimberly Joyce (Kim)	Business agreed with forecast
30133	633	\$23,805.00	\$21,539.12	\$2,265.88	Hopkins, Deborah Jean	Business agreed with forecast
30134	657	\$39,330.00	\$33,648.21	\$5,681.79	Dillavou, Adrian Shandell	Business agreed with forecast
30135	679	\$22,770.00	\$21,960.42	\$809.58	Hopkins, Deborah Jean	Business agreed with forecast
30142	738	\$13,000.00	\$12,939.94	\$60.06	Brisbon, Kimberly Joyce (Kim)	Business agreed with forecast
30143	763 & 395	\$22,770.00	\$23,745.98	\$(975.98)	Brisbon, Kimberly Joyce (Kim)	Business agreed with forecast. Additional budget line#395 identify in funding approval form.
30602	812	\$13,455.00	\$7,818.90	\$5,636.10	Brown, Stephanie Dee	Business agreed with forecast
30607	849	\$13,455.00	\$7,818.89	\$5,636.11	Brown, Stephanie Dee	Business agreed with forecast
30300	85	\$90,000.00	\$49,804.28	\$40,195.72	Michael Lafayette	Business agreed with forecast
30402	122	\$25,000.00	\$6,577.36	\$18,422.64	Michael Lafayette	Business agreed with forecast
30403	136	\$40,000.00	\$1,052.03	\$38,947.97	Michael Lafayette	Business agreed with forecast

1410336646 BAFO Response Form - Recycling, Solid Waste Hauling and Disposal

Instructions: Fill in all cells that are highlighted YELLOW. The Numbers provided are to be used as guidelines and are not a guarantee of work. Number and size of containers and number of Monthly Pulls and Pick-Ups may be modified by JEA.

Type/Size Container	Total Estimated Number of Pulls per Week		Total Estimated Number of Pulls per Month	Bid Amount per Pull or Pick Up	Estimated Cost per Year	Three Year Amount
Front Load (size 2 yard)	See Attached Site Locations for number and locations.	12	N/A	\$11.75	\$7,332.00	\$21,996.00
Front Load (size 4 yard)	See Attached Site Locations for number and locations.	43	N/A	\$20.62	\$46,106.32	\$138,318.96
Front Load (size 6 yard)	See Attached Site Locations for number and locations.	27	N/A	\$24.53	\$34,440.12	\$103,320.36
Front Load (size 8 yard)	See Attached Site Locations for number and locations.	63	N/A	\$32.27	\$105,716.52	\$317,149.56
Roll Offs (20 yard)	This is in anticipation of a need for this size container.	N/A	30	\$285.00	\$102,600.00	\$307,800.00
Roll Offs (30 yard)	See Attached Site Locations for number and locations.	N/A	95	\$285.00	\$324,900.00	\$974,700.00
Roll Offs (40 yard)	See Attached Site Locations for number and locations.	N/A	25	\$285.00	\$85,500.00	\$256,500.00
Compactor Container (30 yard) provided by JEA	See Attached Site Locations for number and location.	N/A	2	\$285.00	\$6,840.00	\$20,520.00
Three Year Bid Amount for Container (FYBAC):						\$2,140,304.88

Disposal Rate Calculation for Roll Off Containers (Included for completeness.)

The estimated numbers provided are to be used as guidelines and are not a guarantee of work. Landfill charges for Roll Off Containers will be reimbursed on a dollar for dollar basis, with no mark-up. Receipt and/or dump ticket will be required with invoice.

[illegible]

**CONTRACT
BETWEEN
JEA
AND
CGI TECHNOLOGIES AND SOLUTIONS INC.
JEA CONTRACT # JEA12217**

THIS CONTRACT (hereinafter the (“Contract”)) is made and entered into this 14th day of November, 2024, (the “Effective Date”), by and between **JEA**, a body politic and corporate in Jacksonville, Florida (“JEA”), and **CGI TECHNOLOGIES AND SOLUTIONS INC.**, a Delaware corporation authorized to perform work in the State of Florida, with a principal address of 11325 RANDOM HILLS RD, FAIRFAX, Virginia, 22030, United States (the “Company”).

WITNESSETH

WHEREAS, pursuant to Article 3-117 of the JEA Procurement Code, JEA is authorized to procure supplies and services as a Single Source;

WHEREAS, JEA has requested, and Company has agreed to provide, **CGI Field Management System (FMS-CAD) Software Support** as identified in **Exhibit A**, attached hereto (the “Work”); and

WHEREAS, on November 14, 2024, the JEA Awards Committee awarded this contract to Company;

NOW THEREFORE, in consideration of the mutual promises and covenants herein contained, and for other good and valuable consideration, the parties agree as follows:

1. **Engagement and Performance of Work.** JEA engages Company to perform the Work, and Company shall perform the Work in accordance with the terms and conditions of this Contract.

2. **Compensation.** JEA shall pay the Company for the Work (as defined in **Exhibit B**) in accordance with the terms of this Contract and the pricing included in Company’s Quotation dated **September 23, 2024**, and attached to this Contract as **Exhibit A** (the “Proposal”).

3. **Maximum Indebtedness.** JEA’s maximum indebtedness for all fees, costs, expenses and all other amounts payable under this Contract shall be a fixed monetary amount not-to-exceed **One Million One Hundred Ninety Six Thousand Five Hundred Ninety Three and 00/100 Dollars (\$1,196,593.00)**. All amounts payable under this Contract are contingent upon the existence of lawfully appropriated funds therefor. Any travel related expenses shall be pre-approved by JEA and invoiced in accordance with JEA’s Travel Policy.

4. **Term.** The Contract shall commence on the effective date of the Contract and continue and remain in full force and effect as to all its terms, conditions and provisions as set forth herein for three years ending **November 30, 2027**. JEA may renew the Contract in its for two additional one-year periods upon execution of a written amendment executed by JEA and

Company. The Contract shall be contingent upon the existence of lawfully appropriated funds for the Contract. Certain provisions of the Contract may extend past termination including, but not limited to, Warranty and Indemnification provisions.

5. Contract Terms and Conditions. Contract Documents. This Contract consists of the following documents (the “Contract Documents”) which are incorporated by reference as if fully set forth herein and which, in case of conflict, shall have priority in the order listed below:

- This document, as modified by any subsequently signed amendments
- Company’s Proposal attached as **Exhibit A**
- Software Support Agreement between JEA and CGI dated December 1, 2010 (the “Agreement”).



2010 Maintenance
Agreement v.1.pdf

- JEA Additional Contract Terms and Conditions attached as **Exhibit B**

6. Notices.

All notices under this Contract shall be in writing and shall be delivered by email (delivery receipt requested), certified mail (return receipt requested), or by other delivery with receipt to the following:

As to JEA:

JEA
225 N. Pearl Street
Jacksonville, Florida 32202
Attn: Steve Selders
Email: seldsg@jea.com

and to:

JEA
225 N. Pearl Street
Jacksonville, Florida 32202
Attn: Heather Beard, Procurement Contract Administration
beahb@jea.com

As to the Company:

CGI Technologies and Solutions Inc.
1350, Rene-Levesque Blvd. West, 15th Floor Montreal, Quebec,
Canada H3G 1T4
Attention: Richard Gobeil Fax: (514) 415-3999
Richard.Gobeil@cgi.com

and to:

Matthew Balog
CGI Technologies and Solutions Inc.
11325 RANDOM HILLS RD, FAIRFAX, Virginia, 22030, United States
Matthew.Balog@cgi.com

7. **Authority.** Company represents and warrants to JEA that Company has full right and authority to execute and perform its obligations under this Contract, and Company and the person(s) signing this Contract on Company's behalf represent and warrant to JEA that such person(s) are duly authorized to execute this Contract on Company's behalf without further consent or approval by anyone. Company shall deliver to JEA promptly upon request all documents reasonably requested by JEA to evidence such authority.

8. **Entire Agreement.** This Contract constitutes the entire agreement between the parties hereto for the Work to be performed and furnished by the Company. No statement, representation, writing, understanding, agreement, course of action or course of conduct, made by either party or any representative of either party, which is not expressed herein shall be binding. Company may not unilaterally modify the terms of this Contract by affixing additional terms to materials delivered to JEA (e.g., "shrink wrap" terms accompanying or affixed to a deliverable) or by including such terms on a purchase order or payment document. Company acknowledges that it is entering into this Contract for its own purposes and not for the benefit of any third party.

9. **Amendments.** All changes to, additions to, modifications of, or amendment to this Contract, or any of the terms, provisions and conditions hereof, shall be binding only when in writing and signed by the authorized officer, agent or representative of each of the parties to this Contract.

10. **Counterparts.** This Contract, and all amendments hereto, may be executed in several counterparts, each of which shall be deemed an original, and all of such counterparts together shall constitute one and the same instrument. This Contract may be delivered by facsimile or by email transmittal of a PDF image, and such facsimile or PDF counterparts shall be valid and binding on JEA and Company with the same effect as if original signatures had been exchanged.

[Remainder of page left blank intentionally. Signature page follows immediately.]

IN WITNESS WHEREOF, the parties hereto have duly executed this Contract as of the Effective Date.

JEA:

WITNESS:

JEA

Signature:



Signed on 01/08/2025 | 12:03:00 (GMT -5:00)

JEA

Signature:



Signed on 01/08/2025 | 06:58:14 (GMT -5:00)

Email: gleejs@jea.com
Name: Jenny McCollum
Title: Director, Procurement Services
Date: 01/08/2025 | 12:03:00 (GMT -5:00)

Email: talljb@jea.com
Name: Jessie Talley
Title: Contracts Associate
Date: 01/08/2025 | 06:58:14 (GMT -5:00)

COMPANY:

CGI TECHNOLOGIES AND SOLUTIONS,
INC.

Signature:



Signed on 01/07/2025 | 21:15:47 (GMT -5:00)

Email: craig.naha@cgi.com
Name: craig.naha@cgi.com
Title: VP - Utilities
Date: 01/07/2025 | 21:15:47 (GMT -5:00)

FORM APPROVED:

JEA

Signature:



Signed on 01/08/2025 | 09:09:04 (GMT -5:00)

Email: lavirc@jea.com
Name: Rebecca Lavie
Title: Assistant General Counsel
Date: 01/08/2025 | 09:09:04 (GMT -5:00)

**EXHIBIT A
COMPANY'S PROPOSAL**



BY EMAIL

September 23, 2024

Mr. Troy Tremble
Manager – Field and Outage Management IT Systems
JEA
21, West Church Street T13
Jacksonville, Florida 32202 USA

Subject: Software Support Agreement - 3 Year Extension

Dear Mr. Tremble:

The purpose of this letter is to extend the current Software Support Agreement by three years following the current expiration date of November 30, 2024.

The terms and conditions of the current Software Support Agreement remain unchanged except as follows:

- The end date of the Release Support Period in Appendix C (Term/Specific Conditions) has been updated to November 30, 2027, to reflect the three year extension. This Appendix has been attached herewith.

Annual CGI Support fees and HERE Usage fees

The following table summarizes the CGI Licenses Prima 3-year support fees and HERE Usage fees that cover the period of December 1st, 2024, to November 30, 2027.

Description	Fees
CGI OpenGrid Licenses Support (incl. last year's CCPI):	\$288,300
HERE Annual Usage fees (incl. last year's CCPI):	<u>\$63,287</u>
Sub-Total (2023-2024):	\$351,587
Annual increase at 3.0%	\$10,548
OpenGrid Insights License Support	<u>\$25,000</u>
Total Year 1 (12/1/24 - 11/30/25)	\$387,134
Total Year 2 (12/1/25 - 11/30/26)	\$398,748
Total Year 3 (12/1/26 - 11/30/27)	\$410,711

The Appendix D herewith attached replaces the Appendix D of the Agreement.

Please indicate your acknowledgement of this Support Agreement Renewal Notice Letter by providing your signature in the designated space on the next page.

Confidential



Please ensure that the following statement “*JEA’s Purchase Order shall be governed by the terms and conditions of the Software Support Agreement between JEA and CGI dated December 1, 2010. Any terms and conditions contained in the Purchase Order shall be void and of no effect, even if signed by the party against which their enforcement is sought.*” appears on the Purchase Order.

Should you require additional information, please do not hesitate to contact us.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew P. Balog", is written over a light blue horizontal line.

Matthew Balog
Vice-President, Consulting Services

JEA

By: _____

Name:

Title:

Date:

Appendix C

Term/Specific Conditions

The Effective Date of the Original Agreement is December 1, 2010, with a term of three years.

In 2013, the parties renewed this Agreement for one (1) additional year ending November 30, 2014.

In 2014, the parties renewed this Agreement for one (1) additional year ending November 30, 2015.

In 2015, the parties renewed this Agreement for three (3) additional years ending November 30, 2018 (Agreement Letter dated August 17, 2015).

In 2018, the parties renewed this Agreement for three (3) additional years ending November 30, 2021 (Agreement Letter dated November 23, 2018).

In 2021, the parties renewed this Agreement for one (1) additional year ending November 30, 2022.

In 2022, the parties renewed this Agreement for one (1) additional year ending November 30, 2023.

In 2023, the parties renewed this Agreement for one (1) additional year ending November 30, 2024.

In 2024, the parties renewed this Agreement for three (3) additional years ending November 30, 2027.

This Agreement is being renewed for an additional three (3) years.

The Release Support Period starts on the Effective Date and ends on November 30, 2027.

Appendix D

Summary of Support Fees

Customer agrees to pay the following annual support fees:

Description	Fees
CGI OpenGrid Licenses Support (incl. last year's CCPI):	\$288,300
HERE Annual Usage fees (incl. last year's CCPI):	<u>\$63,287</u>
Sub-Total (2023-2024):	\$351,587
Annual increase at 3.0%	\$10,548
OpenGrid Insights License Support	<u>\$25,000</u>
Total Year 1 (12/1/24 - 11/30/25)	\$387,134
Total Year 2 (12/1/25 - 11/30/26)	\$398,748
Total Year 3 (12/1/26 - 11/30/27)	\$410,711

The CGI licenses and quantities covered under this support agreement are as follows:

CGI Licenses	Qty
OpenGrid Workforce	1
OpenGrid Field	465
OpenGrid Field - Supervisor	15
OpenGrid Network	1
OpenGrid Insights	1

HERE Licenses Annual Usage Fees

The HERE licenses and quantities covered under this agreement are as follows:

HERE License Description	Qty
HERE licenses for OpenGrid Workforce (previously PragmaWEB users- A minimum of 100 users) <i>Note: This annual price offers an annual map upgrade</i>	1 block of 100
HERE licenses for OpenGrid Workforce (previously ROMS Dispatchers Full time, as previously purchased) <i>Note: This annual price offers an annual map upgrade</i>	10
HERE licenses for 465 OpenGrid Field and 15 OpenGrid Field Supervisor <i>Note: This annual price offers an annual map upgrade</i>	480

EXHIBIT B
JEA ADDITIONAL CONTRACT TERMS AND CONDITIONS

1.1.1. SUNSHINE LAW

General

Article I, Section 24, Florida Constitution, guarantees every person access to all public records and Chapter 119, Florida Statutes, provides a broad definition of public records. JEA is a body politic and corporate and subject to these laws and related statutes ("Florida's Public Records Laws"). All documents provided to JEA are public record and available for public inspection unless specifically exempt by law.

Redacted Submissions

If Company believes that any portion of the documents, data or records submitted to JEA are exempt from Florida's Public Records Law, Company must (1) clearly segregate and mark the specific sections of the document, data or records as "Confidential," (2) cite the specific Florida Statute or other legal authority for the asserted exemption, and (3) provide JEA with a separate redacted copy of its response (the "Redacted Copy"). The cover of the Redacted Copy shall contain JEA's contract number and Company's name, and shall be clearly labeled "Redacted Copy." Company should only redact those portions of records that Company claims are specifically exempt from the Florida Public Records Laws. If Company fails to submit a redacted copy of information it claims is confidential, JEA is authorized to produce all documents, data and other records submitted to JEA in answer to a public records request for such information.

In the event of a request for public records to which documents that are marked as confidential are responsive, JEA will provide the Redacted Copy to the requestor. If a requestor asserts a right to any redacted information, JEA will notify Company that such an assertion has been made. It is Company's responsibility to respond to the requestor to assert that the information in question is exempt from disclosure under applicable law. If JEA becomes subject to a demand for discovery or disclosure of Company's redacted information under legal process, JEA shall give Company prompt notice of the demand prior to releasing the information (unless otherwise prohibited by applicable law). Company shall be responsible for defending its determination that the redacted portions of its response are not subject to disclosure.

Company agrees to protect, defend, and indemnify JEA from and against all claims, demands, actions, suits, damages, losses, settlements, costs and expenses (including but not limited to reasonable attorney fees and costs) arising from it relating to Company's determination that the redacted portions of any documents submitted to JEA are not subject to disclosure.

IF THE COMPANY HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE COMPANY'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT:

**Public Records Request Coordinator
225 N Pearl St.**

Jacksonville, FL 32202

Ph: 904-665-8606

publicrecords@jea.com

1.1.2. CERTIFICATION AND REPRESENTATIONS OF THE COMPANY

By executing this Contract, the Company certifies and represents as follows:

- A. That it has carefully examined all available records and conditions, including sites if applicable, and the requirements and specifications of the Contract prior to execution. Where the Company visits sites, no Work or other disturbance is to be performed while at the site without written permission by JEA in advance of the site visit. The Company shall comply with all safety requirements described in the Contract and shall be prepared to show proof of insurance.
- B. That every aspect of the Contract, including the Quotation of Rates and the detailed schedule for the execution of the Work, are based on its own knowledge and judgment of the conditions and hazards involved, and not upon any representation of JEA. JEA assumes no responsibility for any understanding or representation made by any of its representatives during or prior to execution of the Contract unless such understandings or representations are expressly stated in the Contract and the Contract expressly provides that JEA assumes the responsibility.
- C. That the individual executing the Contract is a duly authorized agent or officer of the firm. Contracts executed by a corporation must be executed in the corporate name by the President or Vice President. If an individual other than the President or Vice President signs the Contract, satisfactory evidence of authority to sign may be requested by JEA. If the Contract is executed by a partnership, the Contract must be signed by a partner whose title must appear under the signature. If an individual other than a partner signs the Contract, satisfactory evidence of authority to sign may be requested by JEA. The corporation or partnership must be in active status at the Florida Division of Corporations at the time of contract execution.
- D. That the Company maintains an active status and all licenses, permits, certifications, insurance, bonds and other credentials including not limited to contractor's license and occupational licenses necessary to perform the Work. The Company also certifies that, upon the prospect of any change in the status of applicable licenses, permits, certifications, insurances, bonds or other credentials, the Company shall immediately notify JEA of status change.
- E. That Company has read, understands these instructions and will comply with the Section titled Ethics.

JEA will make payments upon the actual quantities of Work provided and JEA shall not be obligated, in any way, to pay any amounts for quantities other than those actually provided and authorized under the Contract.

Any item shown in the drawings submitted to JEA, that is required to perform the Work, or that is required as part of a complete and operable system, shall be included in the Contract Price.

1.1.3. SCRUTINIZED COMPANIES

Pursuant to Section 287.135(2), Florida Statutes, a company is ineligible to, and may not, bid on, submit a proposal for, or enter into or renew a contract with an agency or local government entity for goods or services of:

- (1) Any amount if, at the time of bidding on, submitting a proposal for, or entering into or renewing such contract, contractor is on the Scrutinized Companies that Boycott Israel List, created pursuant to Section 215.4725, Florida Statutes, or is engaged in a boycott of Israel; or
- (2) One million dollars or more if, at the time of bidding on, submitting a proposal for, or entering into or renewing such contract, contractor:
 - i. Is on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List created pursuant to Section 215.473, Florida Statutes; or
 - ii. Is engaged in business operations in Cuba or Syria.

Pursuant to Section 287.135(3)(a)4, Florida Statutes, JEA may terminate this Contract at JEA's option if this Contract is for goods or services in an amount of one million dollars or more and the Company:

- (1) Is found to have submitted a false certification under Section 287.135(5), Florida Statutes;
- (2) Has been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List created pursuant to Section 215.473, Florida Statutes;
- (3) Is engaged in business operations in Cuba or Syria.

Pursuant to Section 287.135(3)(b), Florida Statutes, JEA may terminate this Contract at JEA's option if this Contract is for goods and services of any amount and Company:

- (1) Is found to have been placed on the Scrutinized Companies that Boycott Israel List; or
- (2) Is engaged in a boycott of Israel.

1.1.4. ETHICS

The Company shall comply with all JEA and City of Jacksonville ordinances, policies and procedures regarding business ethics.

The Company shall disclose the name(s) of any public officials who have any financial position, directly or indirectly, with the Contract by completing and submitting the Conflict of Interest Certificate Form available at jea.com.

JEA is prohibited by its Charter from awarding contracts to JEA officers or employees, or in which a JEA officer or employee has a financial interest. JEA shall terminate any and all Contracts in which a JEA officer or employee has a financial interest.

In accordance with Florida Statutes Sec. 287.133, JEA shall not contract with any persons or affiliates convicted of a public entity crime as listed on the Convicted Vendor list maintained by the Florida Department of Management Services. JEA shall not enter into a contract with any officer, director, executive, partner, shareholder, employee, member, or agent active in management of the Company listed on the Convicted Vendor list for any transaction exceeding \$35,000.00 for a period of thirty-six (36) months from the date of being placed on the Convicted Vendor list.

If the Company violates any requirement of this Section, the Contract may be terminated and JEA may debar offending companies and persons.

1.1.4 JEA CONTRACTOR TRAVEL POLICY

To the extent the Company's fees include reimbursement for travel and travel related expenses, only the authorized expenses described here in will be reimbursed. The Company must request approval in writing from the JEA Project Manager for all travel for a specific person on official JEA business prior to commencement of travel. JEA will only reimburse the Company for actual cost of travel expenses that are documented with receipts submitted with the expense statement (the "Traveler"). The Traveler shall choose the most economical means of transportation, considering the nature of the business, the Traveler's time, cost of transportation, meals, lodging and incidental expenses required. Reimbursement shall be made only for travel performed over usually regularly traveled routes to the destination. When travel is by indirect route for the Traveler's own convenience, reimbursement for expenses shall be based only on such charges as would have been incurred over the usually traveled route.

Authorized Expenses:

Airplane

Travel by common carrier shall be reimbursed at the lowest coach fare rate available (except that the first class rate is authorized if coach fare is not available). Reservations for a Saturday night stay over are encouraged if it results in a net savings after considering all incremental travel related expenses.

Reimbursement for rented aircraft shall be based on the hourly rental rate for the aircraft, including fuel, if the cost of renting the aircraft can be demonstrated to be less than the lowest available common carrier coach fare.

A copy of the itinerary showing the cost must be submitted along with the expense statements.

Private Automobiles

If the total miles from the departure point to destination exceeds 400 miles round trip, the mileage reimbursement for use of a private motor vehicle shall be limited to the lesser of:

- IRS-authorized mileage rates described in Section 106.706 of the Ordinance Code, City of Jacksonville; or
- the lowest airline common carrier coach fare available to the nearest airport plus IRS-authorized mileage rate per mile from the airport to the destination.

If travel is by private automobile, reimbursement shall be based on IRS authorized mileage rate in existence at the time of travel. All mileage shall be completed from the constructive point of origin to the point of destination. Vicinity mileage incurred while driving on official business may also be reimbursed. No other reimbursement for expenses related to the operation, maintenance and

ownership of a vehicle shall be allowed when a private motor vehicle is used on public business.

Car Rental

Rental cars shall be approved only if taxis or other means of transportation are less economical or otherwise impractical.

Every effort shall be made to coordinate travel so that Travelers share a rental car and thereby eliminate multiple cars at the same location. Travelers shall use the intermediate or midsize class vehicles unless the number of passengers or the volume of equipment makes the intermediate/midsize class impractical. Personal accident insurance purchased by the traveler will not be reimbursed by JEA.

A copy of itemized rental car charges will be made and submitted with the expense statement.

Lodging

Reasonable reimbursement will be made for the cost of overnight lodging when a Traveler is away from his/her place of residence. Travelers shall select lodging, which is the most economically available, consistent with the duties being performed. Travelers will be reimbursed for a single room rate; double occupancy rates may be obtained if two Travelers share a room.

Travelers must document all lodging expenses with itemized statement and paid receipt from lodging facility. A copy of the receipt must be submitted with the expense statement. Personal expenses such as entertainment, in-room movies, in-room services, in-room concessions (i.e., mini-bar charges) and other personal charges will not be reimbursed.

Meals

Reimbursement is authorized for meals for all travelers while in a business travel status at the Federal Meal Pre-Diem for Jacksonville which can be found at Per diem rates | GSA.

Incidental Transportation Expenses

The following expenses incidental to transportation of the Traveler may be reimbursed:

- Taxi fare
- Ferry fares, bridge, rail and tunnel tolls
- Storage and parking fees
- Valet parking may be selected when there is not a more economical means of parking or where less economical options present a safety concern. Justification for the use of valet parking must be provided.
- One of the long-term (non-valet) airport parking options (vs. hourly parking) must be utilized for approved travel greater than 24 hours.
- Reasonable gratuities for services incurred at a cost (not to exceed 20% of the cost of the service or to exceed the total subsistence allowance in the case of meals)
- Reasonable gratuities for services incurred without a cost (limited to \$10 per day) (receipt not required, but service justification must be indicated)

1.1.5 INSURANCE REQUIREMENTS

Before starting and until Acceptance of the Work by JEA, and without further limiting its liability under the Contract, Company shall procure and maintain at its sole expense, insurance of the types and in the minimum amounts stated below:

Workers' Compensation

Florida Statutory coverage and Employer's Liability (including appropriate Federal Acts); Insurance Limits: Statutory Limits (Workers' Compensation) \$500,000 each accident (Employer's Liability).

Commercial General Liability

Premises-Operations, Products-Completed Operations, Contractual Liability, Independent Contractors, Broad Form Property Damage, as appropriate; Insurance Limits: \$1,000,000 each occurrence, \$2,000,000 annual aggregate for bodily injury and property damage, combined single limit.

Automobile Liability

All autos-owned, hired, or non-owned; Insurance Limits: \$1,000,000 each occurrence, combined single limit.

Excess or Umbrella Liability

(This is additional coverage and limits above the following primary insurance: Employer's Liability, Commercial General Liability, and Automobile Liability); Insurance Limits: \$2,000,000 each occurrence and annual aggregate.

Company's Commercial General Liability and Excess or Umbrella Liability policies shall be effective for two (2) years after Work is complete. The Indemnification provision provided in these terms and conditions is separate and is not limited by the type of insurance or insurance amounts stated above.

Company shall specify JEA as an additional insured for all coverage except Workers' Compensation and Employer's Liability. Such insurance shall be primary to any and all other insurance or self-insurance maintained by JEA. Company shall include a Waiver of Subrogation on all required insurance in favor of JEA, its board members, officers, employees, agents, successors and assigns.

Such insurance shall be written by a company or companies licensed to do business in the State of Florida and satisfactory to JEA. Prior to commencing any Work under this Contract, certificates evidencing the maintenance of the insurance shall be furnished to JEA for approval. Company's and its subcontractors' Certificates of Insurance shall be mailed to JEA (Attn. Procurement Services), Customer Care Center, 6th Floor, 21 West Church Street, Jacksonville, FL 32202-3139.

The insurance certificates shall provide that no material alteration which is directly related to the requirements of this Contract or cancellation, including expiration and non-renewal, shall be effective until thirty (30) days after receipt of written notice by JEA.

Any subcontractors of Company shall procure and maintain the insurance required of Company during the life of the subcontracts. Subcontractors' insurance may be either by separate coverage or by endorsement under insurance provided by Company. Note: Any JSEB firms identified by Company for the Contract are considered "Subcontractors" under the direct supervision of the Prime or General Contractor (herein referred to as "Company"). Company should show good faith efforts in providing assistance to JSEB firms in the securing of the Subcontractors' insurance requirements stated herein. Company shall submit subcontractors' certificates of insurance to JEA

prior to allowing Subcontractors to perform Work on JEA's job sites.

1.1.5. MUTUAL INDEMNIFICATION

Company shall hold harmless, indemnify, and defend JEA against any claim, action, loss, damage, injury, liability, cost and expense of whatsoever kind or nature (including, but not by way of limitation, reasonable attorney's fees and court costs) arising out of injury (whether mental or corporeal) to persons, including death, or damage to property, to the extent caused by the negligence, recklessness or intentional wrongful misconduct of the Company and any person or entity used by Company in the performance of this Contract or Work performed thereunder. For purposes of this Indemnification, the term "JEA" shall mean JEA as a body politic and corporate and shall include its governing board, officers, employees, agents, successors and assigns. This indemnification shall survive the term of a Contract entered into pursuant to this solicitation, for events that occurred during the Contract term. This indemnification shall be separate and apart from, and in addition to, any other indemnification provisions set forth elsewhere in this Contract.

JEA shall likewise indemnify, hold harmless, and defend the Company against any claim, action, loss, damage, injury, liability, cost and expense of whatsoever kind or nature (including, but not by way of limitation, reasonable attorney's fees and court costs) arising out of injury (whether mental or corporeal) to persons, including death, or damage to property, to the extent caused by the negligence, recklessness or intentional wrongful misconduct of the JEA and any person or entity used by JEA while engaged in activities related to this Contract. Notwithstanding any other term or condition of this Contract, JEA's indemnification obligation shall be for tort claims only, subject to the provisions and limitations of returns Section 768.28, Florida Statutes.

In the event such damage or injury is caused by the joint or concurrent negligence of JEA and/or the Company, the loss or expense shall be borne by each party in proportion to its degree of negligence in accordance with Section 768.31 of the Florida Statutes, the Uniform Contribution Among Tortfeasors Act and subject to the Limitations of Liability defined within this section.

In the case of third party claims, either party will provide the other reasonable notice of any third party claims.

1.1.6. TERMINATION FOR CONVENIENCE

JEA shall have the absolute right to terminate the Contract, in whole or part, with or without cause, at any time upon thirty (30) calendar days prior written notification to Company of such termination.

Notwithstanding anything contained in the Contract or Agreement, in the event of termination for convenience, JEA will pay the Company for all work performed and expenses that the Company has incurred, or has become obligated, prior to receiving JEA's notice of termination.

Upon receipt of such notice of termination, the Company shall stop the performance of the Work except as may be necessary to carry out such termination and take any other action toward termination of the Work that JEA may reasonably request, including all reasonable efforts to provide for a prompt and efficient transition as directed by JEA.

JEA will have no liability to the Company for any cause whatsoever arising out of, or in connection

with, termination including, but not limited to, lost profits, lost opportunities, resulting change in business condition, except as expressly stated within these Contract Documents.

1.1.7. TERMINATION FOR DEFAULT (NO BOND)

JEA may terminate the Contract for default upon written notice to the Company if any of the following occurs (each, an "Event of Default"):

- The Company assigns or subcontracts the Work without JEA's prior written consent;
- Any petition is filed or any proceeding is commenced by or against the Company for relief under any bankruptcy or insolvency laws;
- A receiver is appointed for the Company's properties or the Company commits any act of insolvency (however evidenced);
- The Company makes an assignment for the benefit of creditors;
- The Company suspends the operation of a substantial portion of its business;
- The Company suspends the whole or any part of the Work to the extent that it impacts the Company's ability to meet the schedule for the Work, or the Company abandons the whole or any part of the Work;
- The Company materially breaches or materially fails to comply with any of the conditions or provisions of the Contract Documents, and, if such breach or failure is capable of cure, Company does not cure the breach or failure within thirty (30) days after receipt of written notice from JEA;
- The Company attempts to willfully impose upon JEA items or workmanship that are, in JEA's sole opinion, defective or of unacceptable quality;
- The Company has been placed on the list maintained under Section 287.135, Florida Statutes, of companies with activities in Sudan or in Iran Petroleum Energy Sector;
- The Company is determined, in JEA's sole opinion, to have misrepresented the utilization of funds or misappropriated property belonging to JEA; or
- Any material adverse change in the financial or business condition of the Company.

If, after an Event of Default, it is determined that an Event of Default did not occur, or that the default was excusable, the rights and obligations of the parties shall be the same as if JEA had terminated the Contract for convenience.

This Section shall in no way limit JEA's right to all remedies for nonperformance provided under law or in equity. Further, the rights and remedies available to JEA are distinct, separate and cumulative remedies, and no one of them, whether or not exercised by a party, shall be deemed to be in exclusion of any other.

In the event of termination for nonperformance, the Company shall immediately surrender all Work records to JEA. In such a case, JEA may set off any money owed to the Company against any liabilities resulting from the Company's nonperformance.

1.1.8. ACTIONS AFTER TERMINATION

Immediately upon termination or expiration of this Contract, Company must return to JEA all materials, documents and things used by Company and belonging to JEA, including proposals, computer files, borrower files, building keys, and any other property or information regarding continued business compliance or goodwill, whether in electronic or hard-copy form.

Furthermore, upon JEA's request, Company shall certify in writing that all of the foregoing documents or materials, including archival or backup copies, whether in electronic or hard-copy form, have been returned to JEA, deleted from any computer system, or otherwise destroyed. Notwithstanding the foregoing, Company may retain copy(ies) of Confidential Information as required by applicable laws, regulations, or internal information retention policies, or as necessitated by operation of Company's automatic back-up system, provided that Company shall continue to be subject to the obligations of this Contract with respect to Confidential Information so retained.

1.2. PRELIMINARY MATTERS

1.2.1. INTENTIONALLY LEFT BLANK

1.3. CONFIDENTIALITY AND OWNERSHIP OF DOCUMENTATION

1.3.1. PROPRIETARY INFORMATION

The Company shall not copy, reproduce, or disclose to third parties, except in connection with the Work, any information that JEA furnishes to the Company. The Company shall insert in any subcontract a restriction on the use of all information furnished by JEA. The Company shall not use this information on another project. All information furnished by JEA will be returned to JEA upon completion of the Work.

1.3.2. PUBLICITY AND ADVERTISING

The Company shall not take any photographs, make any announcements or release any information concerning the Contract or the Work to any member of the public, press or official body unless

prior written consent is obtained from JEA.

2.4. RIGHT TO AUDIT

Company's records relating to the Services delivered under this Contract shall, upon reasonable notice to Company, be open to inspection and subject to audit during Company's normal business hours and at JEA's sole expense. Such audits may be performed by JEA's representatives or an outside representative engaged by JEA, provided such outside representative is not a competitor of Company and is covered by nondisclosure terms with JEA that are reasonably similar to those that bind JEA and Company in this Contract. JEA or its designee may conduct such audits or inspections no more often than once per year during the term of the Contract and for a period of three years after expiration or termination of the Contract.

Company's "records" as referred to in the Contract shall include only those documents that directly pertain to the Services delivered by Company under this Contract; and only to the extent necessary to adequately permit evaluation and verification of Company's compliance with the Contract requirements, and Company's compliance with provisions for invoices or claims submitted by Company or any of its payees under the Contract.

During any audit, JEA's authorized representative or designee shall have reasonable access to Company's facilities for the purposes of the audit, and shall be provided adequate and appropriate workspace, in order to conduct audits in compliance with this Section.

If an audit inspection or examination in accordance with this Section discloses that Company has over-billed JEA in excess percent (5%) of the total billings, then in addition to making adjustments for the overcharges, Company shall reimburse JEA for the reasonable actual cost of JEA's audit. Any adjustments and/or payments which must be made as a result of any such audit or inspection of CGI's invoices and/or records shall be made within a reasonable amount of time (not to exceed 90 days) from presentation of JEA's findings to Company.

If Company does not agree with JEA's audit findings, Company will notify JEA of its disagreement within 90 days of the presentation of the findings to Company, and the Parties will escalate the issue to a management representative of each Party for such representatives to determine a resolution to the issue.

2.5. JEA CRITICAL INFRASTRUCTURE PROTECTION (CIP)

Pursuant to federal regulations, JEA is required to implement Critical Infrastructure Protection (CIP) and comply with NERC/FERC reliability standards for identified assets (collectively the "Assets"). Assets can be defined as either physical or cyber that are essential for JEA to maintain the integrity of the bulk electric system. Therefore, a Company that requires access to the Assets shall require that each of its employees, who require unescorted access, apply for a JEA access badge through JEA's Security Department. Depending on which Assets a Company must access will determine the specific JEA training and/or criminal background check that will be required before an access badge can be issued. The Company will be responsible for all costs associated with any criminal background check and the employee labor required to complete the JEA provided training.

The language in the above paragraph shall also apply to Company's Subcontractors, and shall be included in Company's contracts with its Subcontractors for Work or Services to be performed at

JEA.

JEA reserves the right to modify these terms via a mutually agreeable amendment if the applicable regulations change or additional regulations become applicable. JEA will provide sufficient notice in advance for Company to adapt the updated regulations.

2.6. JEA CONFIDENTIAL INFORMATION PROTECTION

JEA is a publicly owned utility and all official information sharing is governed by the Florida Sunshine Laws. However, certain information that could impact safe and secure operations may be exempt which includes information classified as confidential and protected under federal regulatory standards. Confidential Information means any data or information that is propriety to the Parties and not generally known to the public, whether in tangible or intangible form, whenever or however disclosed, including but not limited to:

- Critical Infrastructure Information (CII) or Bulk Electric System Information (BCSI) or Security Sensitive Information (SSI) classified by JEA
- Protected Health Information in both physical and electronic form (PHI and ePHI)
- Personal Identifiable Information (PII)
- any protected, non-public information concerning the design or operation of present or future critical infrastructure;

- any information that could be used to compromise or expose the vulnerability of JEA's Cyber systems, processes, programs data, communications, energy and operations systems or structures;
- any Copyright application code, source code, technical design (not released for open use), trade secret, scientific or technical information, invention, design, process, procedure, formula, improvement, technology or method;
- any computer software, source code, object code, flow charts or databases; and
- any other information that should reasonably be recognized as sensitive or confidential information by the recipient or the disclosing party.

All Company employees, and subcontractors, whose scope of work requires access, logical or physical, that may expose them to Confidential Information may be required to complete a Non-Disclosure Agreement, criminal background check, and periodic reoccurring security training. The Company shall have performed and bear all costs associated with the background check. Details of the background checks shall remain confidential to Company but the outcome of checks will be provided to JEA. JEA will be responsible for the identification of all requirements and providing the required security training.

2.7.LABOR

2.7.1. NONDISCRIMINATION

Company represents that it has adopted and will maintain throughout the term of the Contract a policy of nondiscrimination or harassment against any person with regard to race, color, sex (including pregnancy), sexual orientation, gender identity or expression, religion, political affiliation, national origin, disability, age, marital status, veteran status, or any other impermissible factor in recruitment, hiring, compensation, training, placement, promotion, discipline, demotion, transfers, layoff, recall, termination, working conditions and related terms and conditions of employment. Company agrees that, on written request, it will permit reasonable access to its records of employment, employment advertisement, application forms and other pertinent data and records, by JEA for the purpose of investigation to ascertain compliance with the non-discrimination provisions of the Contract; *provided however*, that Company shall not be required to produce, for inspection, records covering periods of time more than one (1) year prior to the effective date of the Contract. Company agrees that, if any of the products or Services to be provided pursuant to the Contract are to be provided by a subcontractor, the provisions of this Section shall be incorporated into and become a part of the subcontract.

Additionally, the Company shall comply with the following executive orders, acts, and all rules and regulations implementing said orders or acts, which are by this reference incorporated herein as if set out in their entirety:

- The provisions of Presidential Order 11246, as amended, and the portions of Executive Orders 11701 and 11758 as applicable to Equal Employment Opportunity;
- The provisions of section 503 of the Rehabilitation Act of 1973, as amended, and the Americans with Disabilities Act (ADA); and
- The provisions of the Employment and Training of Veterans Act, 38 U.S.C. 4212 (formerly 2012).

The Company agrees that if any of the Work of this Contract will be performed by a Subcontractor, then the provisions of this subsection shall be incorporated into and become a part of the subcontract.

2.7.2. LEGAL WORKFORCE

JEA shall consider the Company's employment of unauthorized aliens a violation of section 274A(e) of the Immigration and Nationalization Act. Such violation shall be cause for termination of the Contract for default upon thirty (30) days' prior written notice of such termination notwithstanding any other provisions to the contrary in the Contract Documents.

2.7.3. PROHIBITED FUTURE EMPLOYMENT

It shall be unlawful and a class C offense for any person, who was an officer or employee of JEA, after his or her employment has ceased, to be employed by or enter into any contract for personal services, with a person or company who contracted with, or had a contractual relationship with JEA, while the contract is active or being completed, or within two years of the cessation, completion, or termination of the person's or company's contractual relationship with JEA, where (1) the contract with JEA had a value that exceeded \$250,000, and (2) the officer or employee had a substantial and decision-making role in securing or negotiating the contract or contractual relationship, or in the approval of financial submissions or draws in accordance with the terms of the contract; except that this prohibition shall not apply to an employee whose role is merely as a review signatory, or to contracts entered into prior to January 1, 2008, or to contracts that have been competitively procured. With respect to this subsection a contract is competitively procured if it has been obtained through a sealed low bid award. A "substantial and decision-making role" shall include duties and/or responsibilities that are collectively associated with: (i) approving solicitation or payment documents; (ii) evaluating formal bids and Responses; and (iii) approving and/or issuing award recommendations for JEA Awards Committee approval. The contract of any person or business entity that hires or contracts for services with any officer or employee prohibited from entering into said relationship shall be voidable at the pleasure of JEA. This prohibition shall not apply to any former officer or employee after two (2) years from cessation from JEA employment.

2.7.4. HIRING OF OTHER PARTY'S EMPLOYEES

Each party recognizes that the other party has incurred or will incur significant expenses in training its own employees and agrees that it will not pursue or hire, without the other party's consent, the other party's employees or the employees of its subsidiaries for a period of two (2) years from the termination date of this Contract.

2.7.5. FORCE MAJEURE

No party shall be liable for any default or delay in the performance of its obligations under this Contract due to an act of God or other event to the extent that: (a) the non-performing party is without fault in causing such default or delay; (b) such default or delay could not have been prevented by reasonable precautions; and (c) such default or delay could not have been reasonably circumvented by the non-performing party through the use of alternate sources, work-around plans or other means. Such causes include, but are not limited to: act of civil or military authority (including but not limited to courts or administrative agencies); acts of God; war; terrorist attacks; riot; insurrection; inability of JEA to secure approval, validation or sale of bonds; inability of JEA or the Company to obtain any required permits, licenses or zoning; blockades; embargoes;

sabotage; epidemics; fires; hurricanes, tornados, floods; or strikes.

In the event of any delay resulting from such causes, the time for performance of each of the parties hereunder (including the payment of monies if such event actually prevents payment) shall be extended for a period of time reasonably necessary to overcome the effect of such delay, except as provided for elsewhere in the Contract Documents.

In the event of any delay or nonperformance resulting from such causes, the party affected shall promptly notify the other in writing of the nature, cause, date of commencement and the anticipated impact of such delay or nonperformance. Such written notice, including Change Orders, shall indicate the extent, if any, to which it is anticipated that any delivery or completion dates will be thereby affected within seven (7) calendar days.

2.8. MISCELLANEOUS PROVISIONS

2.8.1. AMBIGUOUS CONTRACT PROVISIONS

The parties agree that the Contract has been the subject of meaningful analysis and/or discussions of the specifications, terms and conditions contained in this Contract. Therefore, doubtful or ambiguous provisions, if any, contained in this Contract will not be construed against the party who physically prepared this Contract.

2.8.2. AMENDMENTS

The Contract may not be altered or amended except in writing, signed by JEA Procurement and the Company Representative, or each of their duly authorized representatives.

2.8.3. APPLICABLE STATE LAW; VENUE; SEVERABILITY

The rights, obligations and remedies of the parties as specified under the Contract will be interpreted and governed in all respects exclusively by the laws of the State of Florida without giving effect to the principles of conflicts of laws thereof. Should any provision of the Contract be determined by the courts to be illegal or in conflict with any law of the State of Florida, the validity of the remaining provisions will not be impaired. Litigation involving this Contract or any provision thereof shall take place in the State or Federal Courts located exclusively in Jacksonville, Duval County, Florida.

2.8.4. CUMULATIVE REMEDIES

Except as otherwise expressly provided in this Contract, all remedies provided for in this Contract shall be cumulative and in addition to and not in lieu of any other remedies available to either party at law, in equity or otherwise.

2.8.5. DISPUTES

For any and all disputes, controversies or claims between the parties to this Contract (collectively "Disputes"), the parties will negotiate in good faith in an attempt to resolve such Disputes, and the parties may agree to mediate the Disputes pursuant to Chapter 44, Florida Statutes. Upon failure of such negotiations or mediation, either of which may be terminated by either party upon written notice, the parties shall have all rights available at law or in equity.

2.8.6. ENTIRE AGREEMENT

This Contract constitutes the entire agreement between the parties. No statement, representation, writing, understanding, or agreement made by either party, or any representative of either party,

which are not expressed herein shall be binding. All changes to, additions to, modifications of, or amendment to this Contract, or any of the terms, provisions and conditions hereof, shall be binding only when in writing and signed by the authorized officer, agent or representative of each of the parties hereto.

2.8.7. EXPANDED DEFINITIONS

Unless otherwise specified, words importing the singular include the plural and vice versa and words importing gender include all genders. The term "including" means "including without limitation", and the terms "include", "includes" and "included" have similar meanings. Any reference in this Contract to any other agreement is deemed to include a reference to that other agreement, as amended, supplemented or restated from time to time. Any reference in the Contract to "all applicable laws, rules and regulations" means all federal, state and local laws, rules, regulations, ordinances, statutes, codes and practices.

2.8.8. HEADINGS

Headings appearing herein are inserted for convenience or reference only and shall in no way be construed to be interpretations of text.

2.8.9. LANGUAGE AND MEASUREMENTS

All communication between the Company and JEA, including all documents, notes on drawings, and submissions required under the Contract, will be in the English language. Unless otherwise specified in the Contract, the US System of Measurements shall be used for quantity measurement. All instrumentation and equipment will be calibrated in US System of Measures.

2.8.10. MERGER

During the term of this Contract and any extension thereof, any invoice that may be issued by the Company to JEA shall be issued in accordance with and subject solely to the terms and conditions contained herein, notwithstanding any language to the contrary contained in such invoices. Any invoice issued during the Term and any extension thereof shall not modify or amend this Contract, unless such invoice is intended to modify or amend this Contract and does so in accordance with the terms of this Contract.

2.8.11. INDEPENDENT CONTRACTOR

Company is performing this Contract as an independent contractor and nothing in this Contract will be deemed to constitute a partnership, joint venture, agency, or fiduciary relationship between JEA and Company. Neither Company nor JEA will be or become liable or bound by any representation, act, or omission of the other.

2.8.12. MEETINGS AND PUBLIC HEARINGS

The Company will, upon request by JEA, attend all meetings and public hearings as required, in any capacity, as directed by JEA.

2.8.13. NEGOTIATED CONTRACT

Except as otherwise expressly provided, all provisions of this Contract shall be binding upon and shall inure to the benefit of the parties, their legal representatives, successors and assigns.

2.8.14. NONWAIVER

Failure by either party to insist upon strict performance of any of the provisions of the Contract will not release either party from any of its obligations under the Contract.

2.8.15. INTENTIONALLY LEFT BLANK

2.8.16. REFERENCES

Unless otherwise specified, each reference to a statute, ordinance, law, policy, procedure, process, document, drawing, or other informational material is deemed to be a reference to that item, as amended or supplemented from time to time. All referenced items shall have the enforcement ability as if they are fully incorporated herein.

2.8.17. SEVERABILITY

In the event that any provision of this Contract is found to be unenforceable under applicable law, the parties agree to replace such provision with a substitute provision that most nearly reflects the original intentions of the parties and is enforceable under applicable law, and the remainder of this Contract shall continue in full force and effect.

With regard to any provision in this agreement pertaining to damages, equitable or otherwise, it is the intent of the Parties that under no circumstances shall there be recovery for home office overhead. Any damages claimed shall be proven by discreet accounting of direct project costs and no theoretical formula or industry estimating reference manuals shall be permissible.

2.8.18. SUBCONTRACTING OR ASSIGNING OF CONTRACT

Each party agrees that it shall not subcontract, assign, delegate, or otherwise dispose of the Contract, the duties to be performed under the Contract, or the monies to become due under the Contract without the other party's prior written consent.

The assignment of the Contract will not relieve either of the parties of any of its obligations until such obligations have been assumed in writing by the assignee. If the Contract is assigned by either of the parties, it will be binding upon and will inure to the benefit of the permitted assignee.

In the event the Company obtains JEA approval to use Subcontractors, the Company is obligated to provide Subcontractors possessing the skills, certifications, registrations, licenses, training, tools, demeanor, motivation and attitude to successfully perform the work for which they are subcontracted. The Company is obligated to remove Subcontractors from performing Work under this Contract when the Company recognizes that a Subcontractor is failing to work in a manner consistent with the requirements of this Contract, or when JEA notifies the Company that JEA has determined a Subcontractor is failing to work in a manner consistent with the requirements of this Contract.

2.8.19. SURVIVAL

The obligations of JEA and the Company under this Contract that are not, by the express terms of this Contract, to be performed fully during the Term, shall survive the termination of this Contract.

2.8.20. TIME AND DATE

Unless otherwise specified, references to time of day or date mean the local time or date in Jacksonville, FL. If under this Contract any payment or calculation is to be made, or any other action is to be taken, on or as of a day that is not a regular business day for JEA, that payment or calculation is to be made, and that other action is to be taken, as applicable, on or as of the next day that is a regular business day. Where reference is made to day or days, it means calendar days. Where reference is made to workday, workdays, business day, or business days, it means regular working days for JEA Procurement.

2.8.21. INTENTIONALLY LEFT BLANK

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2.8.22. WAIVER OF CLAIMS

A delay or omission by JEA hereto to exercise any right or power under this Contract shall not be construed to be a waiver thereof. A waiver by JEA under this Contract shall not be effective unless it is in writing and signed by the party granting the waiver. A waiver by a party of a right under or breach of, this Contract shall not be construed to operate as a waiver of any other or successive rights under, or breaches of, this Contract.

None of the following will constitute a waiver of any of JEA's rights under the Contract: approval of payments, including final payment; Certificate of Contract Completion; any use of the Work by JEA (subject to the acceptance process in the applicable statement of work) ; nor any correction of faulty or defective work by JEA.



INVOICE

Invoice US002188875
 Invoice date July 15, 2025
 Payment due date August 14, 2025
 Page 1 of 1

Jacksonville Electric Authority
 Attention: Accounts Payable
 225 North Pearl Street
 Jacksonville FL 32202
 United States

Customer number USA0001185
 Project 300000000095759
 Payment Term Net 30 Days
 CGI Contact vinod.kumar.c.y@cgi.com
 Contract JEA11681
 PO Num. 219453

Ship To Address: Jacksonville Electric Authority 225 North Pearl Street Jacksonville FL 32202 United States

Description: JEA OG travel

For billing inquiries please contact:

client.services.crp@cgi.com / 514 841-3484 / 1 866 624-9056

Amount due: 27,547.34 USD

Description	MM-DD-YYYY	Quantity	UOM	Rate	VAT/TAX	Amount
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Invoicing period From 07-08-2025 To 08-10-2025

JEA OG travel and living	0%	27,547.34
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Total amount: **27,547.34**

NON TAXABLE 0% 0.00

Total tax/VAT: 0.00

Amount due: **27,547.34 USD**

Attn: edgacl@jea.com

Bank Address: PNC Bank, N.A., 800 17th St. NW 3rd Floor, Washington, DC 20006
 Check Payments: CGI Technologies and Solutions Inc, PO Box 779198, Chicago, IL 60677-9198
 Document classification: Confidential

CGI TECHNOLOGIES AND SOLUTIONS INC.
 11325 Random Hills Road
 Fairfax (VA) 22030
 United States
 Tel: +1 7032678000

Company ID 54-0856778

ACCOUNT: 8026527114
 ACH PAYMENT ABA: 031207607
 DOMESTIC WIRES ABA: 043000096
 Swift ID/BIC: PNCCUS33



INVOICE

Invoice US002190591
 Invoice date August 06, 2025
 Payment due date September 05, 2025
 Page 1 of 1

Jacksonville Electric Authority
 Attention: Accounts Payable
 225 North Pearl Street
 Jacksonville FL 32202
 United States

Customer number USA0001185
 Project 300000000095759
 Payment Term Net 30 Days
 CGI Contact vinod.kumar.c.y@cgi.com
 Contract JEA11681
 PO Num. 219453

Ship To Address: Jacksonville Electric Authority 225 North Pearl Street Jacksonville FL 32202 United States

Description: JEA OG travel

For billing inquiries please contact:

client.services.crp@cgi.com / 514 841-3484 / 1 866 624-9056

Amount due: 11,746.76 USD

Description	MM-DD-YYYY	Quantity	UOM	Rate	VAT/TAX	Amount
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Invoicing period From 07-24-2025 To 08-24-2025

JEA -Travel and Living				0%		11,746.76
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Total amount: **11,746.76**

NON TAXABLE 0% 0.00

Total tax/VAT: 0.00

Amount due: **11,746.76 USD**

Bank Address: PNC Bank, N.A., 800 17th St. NW 3rd Floor, Washington, DC 20006
 Check Payments: CGI Technologies and Solutions Inc, PO Box 779198, Chicago, IL 60677-9198
 Document classification: Confidential

CGI TECHNOLOGIES AND SOLUTIONS INC.
 11325 Random Hills Road
 Fairfax (VA) 22030
 United States
 Tel: +1 7032678000

Company ID 54-0856778

ACCOUNT: 8026527114
 ACH PAYMENT ABA: 031207607
 DOMESTIC WIRES ABA: 043000096
 Swift ID/BIC: PNCCUS33



INVOICE

Invoice US002191616
 Invoice date August 14, 2025
 Payment due date September 13, 2025
 Page 1 of 1

Jacksonville Electric Authority
 Attention: Accounts Payable
 225 North Pearl Street
 Jacksonville FL 32202
 United States

Customer number USA0001185
 Project 300000000095759
 Payment Term Net 30 Days
 CGI Contact vinod.kumar.c.y@cgi.com
 Contract JEA11681
 PO Num. 219453

Ship To Address: Jacksonville Electric Authority 225 North Pearl Street Jacksonville FL 32202 United States

Description: JEA OG travel

For billing inquiries please contact:

client.services.crp@cgi.com / 514 841-3484 / 1 866 624-9056

Amount due: 18,406.79 USD

Description	MM-DD-YYYY	Quantity	UOM	Rate	VAT/TAX	Amount
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Invoicing period From 08-14-2025 To 09-14-2025

JEA -Travel and Living - SAT7	0%	18,406.79
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Total amount:	18,406.79
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NON TAXABLE 0%	0.00
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Total tax/VAT:	0.00
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Amount due:	18,406.79 USD
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Attention: Edgar, Cynthia <edgacl@jea.com>

Bank Address: PNC Bank, N.A., 800 17th St. NW 3rd Floor, Washington, DC 20006
 Check Payments: CGI Technologies and Solutions Inc, PO Box 779198, Chicago, IL 60677-9198
 Document classification: Confidential

CGI TECHNOLOGIES AND SOLUTIONS INC.
 11325 Random Hills Road
 Fairfax (VA) 22030
 United States
 Tel: +1 7032678000

Company ID

54-0856778

ACCOUNT: 8026527114
 ACH PAYMENT ABA: 031207607
 DOMESTIC WIRES ABA: 043000096
 Swift ID/BIC: PNCCUS33



Formal Bid and Award System

Award #2 October 21, 2021

Type of Award Request: REQUEST FOR PROPOSAL (RFP)
Request #: 210
Requestor Name: Todd, Landon M. - Mgr IT Infrastructure & Collaboration Platforms
Requestor Phone: (904) 665-7914
Project Title: Cisco Contact Center Managed Services
Project Number: HE30905
Project Location: JEA
Funds: O&M
Budget Estimate: \$1,440,000.00 (Three Year Amount)

Scope of Work:

The purpose of this Request for Proposal (the "RFP") is to evaluate and select a vendor that can provide JEA Cisco Contact Center Managed Services and provide the best value to JEA (the "Work" or "Services"). "Best Value" means the highest overall value to JEA with regards to pricing, quality, design, and workmanship. The awarded Managed Services Provider (the Company) will need to provide support for JEA's contact center UC/UCCE Unified Contact Center Enterprise environment. The support provided will ensure JEA's system is capable of operating 24 hours a day /7 days a week/365 days a year. The agency will provide base support for an on premise environment located within Jacksonville FL, with a Service Level Agreement component of 99.99%. The support team and any dedicated personnel assigned to JEA shall be based in the United States of America.

JEA IFB/RFP/State/City/GSA#: 1410375246
Purchasing Agent: Dambrose, Nickolas C.
Is this a Ratification?: NO

RECOMMENDED AWARDEE(S):

Name	Contact Name	Email	Address	Phone	Amount
PROSYS	Sean Tolle	SeanTolle@prosysis.com	6025 The Corners Pkwy Ste 120 Norcross, GA 30092-3328	(502)719-2112	\$1,248,858.00

Amount for entire term of Contract/PO: \$1,248,858.00
Award Amount for remainder of this FY: \$381,595.50
Length of Contract/PO Term: Three (3) Years w/ Two (2) – 1 Yr. Renewals
Begin Date (mm/dd/yyyy): 11/01/2021
End Date (mm/dd/yyyy): 10/31/2024
Renewal Options: Two (2) – 1 Yr. Renewals
JSEB Requirement: None. No JSEBs available.

RESPONDENTS:

Name	Amount	Rank	Disqualified
PROSYS	1,248,858.00	1	NO
PRESIDIO NETWORKED SOLUTIONS	N/A	N/A	YES
CONVERGEONE	N/A	N/A	YES

Background/Recommendations:

Advertised RFP on 07/22/2021. Three (3) prime companies attended the optional pre-Response meeting held on 07/29/2021. At response opening on 08/10/2021, JEA received one (1) qualified Response and two (2) unqualified Responses. All three companies passed the minimum qualifications. However, the bid specified the use of JEA existing IT Service Management tools to interact with onsite JEA's telecommunication and network employees. JEA currently has its own Network Operation Center (NOC) and utilizes SolarWinds as the primary monitoring solution. This enables JEA resources to have a more holistic view of its network and the IVR. By maintaining a unified system that is familiar to JEA resources, it allows JEA to own the data and limit who has access. On 09/09/2021, JEA solicited clarifications from all Respondents to utilize JEA's specified IT service management tool. After clarification, Presidio and ConvergeOne were disqualified because their proposals contained solutions using their own tools other than using JEA's monitoring tools. Note JEA's tools are industry standard tools which can be utilized by all suppliers and are not proprietary to any one supplier. Prosys was the highest ranking responsible respondent. A copy of Prosys' pricing is attached as backup.

This award is for \$1,248,858.00 to continue Cisco Contact Center Managed Services and additional scope of work changes for a three (3) year term from 11/01/2021 to 10/31/2024 with Prosys. Prosys has performed well on their existing contract, and the prior flat monthly fee will increase 8% from the \$32,248.17 to \$34,690.50 for 36 months on the new contract. The rate increase results from changes in scope from the prior contract and changes in labor rates. The key changes include Prosys' responsibility for any change (resulting from any system component) management and testing, preventive maintenance services, and management of mock incident escalations.

Due to security concerns, the contract terms were adjusted to have a domestic dedicated support team in lieu of shared resources that resided outside the United States. This ensured that the vendor would follow JEA established security practices for remote access with JEA provided AD/Network access and credentials. In addition, external access to JEA's environment by 3rd party monitoring software were restricted and required the company to use JEA monitoring and remediation tools.

1410375246 - Request approval to award a contract to Prosys for the Cisco Contact Center Managed Services in the amount of \$1,248,858.00, subject to the availability of lawfully appropriated funds.

Director: Traylor, Kymberly A. - Dir Network & Telecommunication Services

VP: Datz, Stephen H. - VP Technical Services

APPROVALS:

 10/21/21
Chairman, Awards Committee Date

 10/21/21
Budget Representative Date



Contact Center Remote Professional/Managed Services
Statement of Work No. PSE - 84487
Opportunity No. OP199722

By and Between

JEA, a body politic and corporate
in the City of Jacksonville, Florida
21 West Church Street
Jacksonville, FL 32202

AND

ProSys Information Systems, Inc.
6025 The Corners Parkway, Suite 120,
Norcross, GA 30092

Date Last Modified: 7/17/2025

STATEMENT OF WORK

This Statement of Work for Cisco Contact Center Remote Professional/Managed Support Services ("Statement of Work" or "SOW") dated 11/01/2025 (the "Effective Date") defines the scope of the Services and deliverables between ProSys Information Systems, Inc. located at 6025 The Corners Parkway, Suite 120, Norcross, GA 30092 ("Company" or "Supplier" and JEA, a body politic and corporate in the City of Jacksonville, Florida ("JEA" or "Customer") of the Agreement (as defined below).

The SOW is provided to JEA as a result of ProSys being awarded the Contact Center Professional/Managed Support Services from JEA's Solicitation #1410375246 for Cisco Contact Center Managed Services.

This SOW, its appendices, and exhibits constitute the entire and sole written description of the Services to be provided by ProSys. This SOW is governed by the terms and conditions of the Contract between JEA and ProSys Information System, Inc. JEA Contract # JEA10746, dated 10/27/2021 (the "Agreement") by and between ProSys and Customer. The terms and conditions of the Agreement are hereby incorporated by reference into this SOW.

All initially capitalized terms not defined in this SOW shall have the meanings ascribed to them in the Agreement. The SOW, its Appendices, and exhibits constitute the entire and sole written description of the Services to be provided by ProSys and supersedes all prior agreements, representations, or similar documents and any understandings with respect thereto, both written and oral.

1.0 SERVICE EFFECTIVE DATE AND TERM

Initial Term. The term of this SOW will commence on the SOW Effective Date and will continue for twelve (12) consecutive months ("Initial SOW Term"), unless otherwise terminated in accordance with the Agreement. This SOW can be extended/renewed or suspended at Customer's request. Customer will provide Supplier with at least sixty (60) days written notice of its election to renew or non-renew prior to the then current term expiration date. The pricing of services is subject to change for each renewal term.

2.0 ENVIRONMENT BASELINE

The following elements are in-scope for this SOW. Any device or application not explicitly listed herein as in scope shall be considered out of scope. Customer may request and Supplier may deliver additional services upon execution of a change order. Supplier will provide Professional/Managed Services to Support the environment with dedicated remote resources outlined below.

Contact Center Platform – Feature & Devices Summary:

Device type	Count
SIP Trunks (for Contact Center/CVP Only)	2
- 500 channels each (PROD)	
- 25 channels each (QA)	
Virtualization Hosts - VMware vSphere	8
VCenter	1
Call Center/ Call Center Call Ctrl Application Servers	30
Gateway - Voice	2
Contact Center - Agents	80
Application Connectors	6
Database (AW/HDS)	2

A-Side Infrastructure:

A-Side Contact Center Enterprise Production/QA

Equipment	Device	Device Role	Version
Serv-1 BE7H-M6-K9-ESXI-7.03	AW/HDS-DDS	Database Server	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	CUIC	Reporting Server/Live Data	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	CVP	CVP-A	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	Finesse-A	Agent Desktop	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	PG	PG1A Agent/VRU/Dialer	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	Rogger-A	Router and Logger	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	CUCM	Publisher	14.x
Serv-1 BE7H-M6-K9-ESXI-7.03	CUCM	Subscriber	14.x
Serv-1 BE7H-M6-K9-ESXI-7.03	CUIC Reporting	Reporting Server	14.x
Serv-2 BE7H-M6-K9-ESXI-7.03	AW/HDS-DDS	Database Server	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	CVP	Call Studio	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	VVB	VVB	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	VVB	VVB	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	ECE	ECE Application Server	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA AW/HDS-DDS	Database Server	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA CUCM	Publisher	14.x
Serv-3 BE7H-M6-K9-ESXI-7.03	QA CUCM	Subscriber	14.x
Serv-3 BE7H-M6-K9-ESXI-7.03	QA CUIC	Reporting Server/Live Data	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA CVP	CVP-A	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA Finesse-A	Agent Desktop	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA PG	PG1A Agent/VRU/Dialer	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA Rogger-A	Router and Logger	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA AW/HDS-DDS	Database Server	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA CVP	Call Studio	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA ECE	ECE Application Server	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA VVB	VVB	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA VVB	VVB	12.6.2

B-Side Infrastructure:**B-Side Contact Center Enterprise Production/QA**

Equipment	Device	Device Role	Version
Serv-1 BE7H-M6-K9-ESXI-7.03	AW/HDS-DDS	Database Server	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	CUIC	Reporting Server/Live Data	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	CVP	CVP-B	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	Finesse-B	Agent Desktop	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	PG	PG1B Agent/VRU/Dialer	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	Rogger-B	Router and Logger	12.6.2
Serv-1 BE7H-M6-K9-ESXI-7.03	CUCM	Subscriber	14.x
Serv-2 BE7H-M6-K9-ESXI-7.03	AW/HDS-DDS	Database Server	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	CUCM	Subscriber	14.x
Serv-2 BE7H-M6-K9-ESXI-7.03	CVP	Call Studio	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	CVP	Reporting Server	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	VVB	VVB	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	VVB	VVB	12.6.2
Serv-2 BE7H-M6-K9-ESXI-7.03	ECE	ECE Application Server	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA AW/HDS-DDS	Database Server	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA CUCM	Subscriber	14.x
Serv-3 BE7H-M6-K9-ESXI-7.03	QA CUIC	Reporting Server/Live Data	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA CVP	CVP-B	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA Finesse-B	Agent Desktop	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA PG	PG1B Agent/VRU/Dialer	12.6.2
Serv-3 BE7H-M6-K9-ESXI-7.03	QA Rogger-B	Router and Logger	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA AW/HDS-DDS	Database Server	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA CUCM	Subscriber	14.x
Serv-4 BE7H-M6-K9-ESXI-7.03	QA CVP	Call Studio	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA CVP	Reporting Server	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA ECE	ECE Application Server	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA VVB	VVB	12.6.2
Serv-4 BE7H-M6-K9-ESXI-7.03	QA VVB	VVB	12.6.2

Prod ECEData Server(s)

jeapceceapp1p1.corp.jea.com

Address: 10.60.215.34

Version: 12.6(1)

jeapceceapp1p2.corp.jea.com

Address: 10.68.115.34

Version: 12.6(1)

Web Server ECE

jeapcecep1z1.jea.com

Address: 10.198.208.96

Version: 12.6(1)

3.0 SCOPE OF PROFESSIONAL SERVICES

“RACI” tables provide the key values associated with roles and responsibilities within the matrices throughout the SOW:

Key	Label	Definition
R	Responsible	Designated party (Supplier / Customer) responsible for performing the task.
A	Accountable	Designated party (Supplier / Customer) accountable for each task.
C	Consulted	Designated party (Supplier / Customer) are consulted and whose opinions are sought.
I	Informed	Designated party (Supplier / Customer) who are kept up to date on progress.

Supplier will provide the following Dedicated Professional/Managed Support services:

#	Description	SUPPLIER	JEA
1	Transition / Onboarding		
1.1	Establish governance structure for the relationship	R/A	R/C
1.2	Provide onboarding Workbook to be used for completion with details necessary to initiate the Services	R/A	C/I
1.3	Provide remote access and credentials to in-scope environment to be supported	C	R/A
1.4	Provide point of contacts for notifications and escalations	R/A/C/I	R/A/C/I
1.5	Document standard and custom operating procedures, compile into Standard Operating Procedures Manual	R/A	C/I
1.6	Complete onboarding project sign off form to certify that all services subscribed have been onboarded and operational services are to initiate	R/A	C/I
1.7	Maintain valid vendor support contracts for all Supported equipment	C/I	R/A/C/I
1.8	Provide authorization to Company to act on Customer's behalf when escalating to third party support	I	R/A
2	Support Services Implementation		
2.1	Validate detailed inventory in scope for support services	C	R/A
2.2	Schedule periodic discovery of the infrastructure	R, A	C
3	Support and Escalation Using JEA Monitoring, Management, and ITSM Tools		
3.1	JEA to provide Company with access to all required Monitoring, Management, and ITSM toolsets	C/I	R/A
3.2	Generate alerts whenever the defined availability threshold is breached	R/A	C/I
3.3	Review, acknowledge, and resolve alerts where applicable	R/A	C/I
3.4	System performance monitoring and incident resolution	R/A	C/I
3.5	Priority escalation and notification to proper customer points of contacts within a timely fashion based on severity	R/A	C/I
3.6	Provide root cause analysis for incidents that cause outage	R/A	C/I

Award #4 Supporting Documents 08/28/2025

3.7	Propose and implement* possible preventatives for incidents that cause outage	R/A	C/I
3.8	Infrastructure issues will be logged in the JEA ticket system as the system of record for all issue resolution and issue reporting	R/A	C/I
3.9	Define internal escalation process and resources for issue resolution	R/A	C/I
3.1	Propose any identified system improvements or enhancements where possible	R/A	C/I
4	Status Review, Reporting, Operational Support		
4.1	Provide regularly schedule reports and reviews identified in final agreement via established JEA IT Governance Process	R/A	C/I
4.2	Ensure efficient continuous improvement methodologies are being employed	R/A	C/I
4.3	Company new resource training must be completed within an agreed upon time frame to ensure continued support without interruption	R/A	C/I
4.4	Continuously work with JEA Service Manager to determine any additional items that might be resolved on initial contact with the JEA NOC to eliminate escalation of trouble tickets	R/A	C/I
4.5	Adhere to the JEA published corporate IT infrastructure policies, standard operating procedures (SOP) and work instructions (WI)	R/A	C/I
4.6	Review of any outstanding or upcoming items as it relates to Change Management, Work Orders or Process Improvement initiatives	R/A	C/I
4.7	Determine and follow up on action items, assignments, and status reports on a regular basis	R/A	C/I
5	Operational Support		
5.1	Ensure that all support staff will reside at the Company location and utilize the Company IT Equipment and Infrastructure	R/A	C/I
5.2	Ensure management attendance of regularly scheduled status meetings	R/A	C/I
5.3	Ensure management attendance of quarterly business reviews	R/A	C/I
5.4	Participate in Change Management and issue resolution process to continuously refine monitoring	R/A	C/I
5.5	Adhere to JEA written instructions and standard operating procedures	R/A	C/I
5.6	Manage processes according to ITIL and PMI methodologies	R/A	C/I
5.7	Plan and manage staff / resources as required	R/A	C/I
5.8	Work with internal JEA Service Manager to define thresholds for systems and create ongoing baselines for performance	R/A	C/I
5.9	Work with JEA Service Manager when performance baselines begin to skew so they can be addressed in a proactive manner	R/A	C/I
5.1	Facilitate a " Warm" transfer between NOC shift changes for On-Call Support	R/A	C/I
5.11	Develop and maintain documentation updates and special projects as requested for in-scope applications and devices	R/A	C/I

Award #4 Supporting Documents 08/28/2025

5.12	Generate monthly performance reports and develop action plans where performance did not meet SLA	R/A/C/I	C/I
5.13	Follow up as needed on any reports of unsatisfactory service and address as needed. Include knowledge base articles as part of any Root Cause Analysis.	R/A/C/I	C/I
5.14	Perform trend analysis of ticket data to identify any area additions or clarifications needed to Knowledge Base material	R/A/C/I	C/I
5.15	Maintain and share a NOC contingency plan with JEA Business Continuity team.	R/A	C/I
5.16	Provide assistance to JEA while testing the JEA Business Continuity & Disaster Recovery Plan	R/A	C/I
6	Security		
6.1	Access JEA's systems within a secure manner that is reviewed and agreed upon with JEA security teams	R/A	C/I
6.2	Provide a listing of IT competencies upon request	R/A	C/I
6.3	Provide any documented IT security policies and standards upon request	R/A	C/I
6.4	Provide documented disaster recovery plans and test results as available	R/A	C/I
6.5	Provide 3rd party validation of IT security controls upon request	R/A	C/I
6.6	Ensure that Company will not share credentials granted by JEA (i.e., each person will have a unique login)	R/A	C/I
6.7	Provide documentation on how the Company manages storage and access of customer credentials upon request	R/A	C/I
6.8	Provide a detailed network diagram that illustrates how Company will isolate Company organizations local networks from those of the Customer	R/A	C/I
7	Infrastructure Management		
7.1	Infrastructure procurement (both hardware and software)	C/I	R/A/C/I
7.2	Notification to the Company for the addition or removal of any infrastructure element from Support Services	I	R/A
7.3	Infrastructure operations and operational maintenance	R/A/C/I	R/A/C/I
7.4	Contact Center Patch Management for in-scope elements	R/A	C/I
7.5	Infrastructure Enhancements or Automation for in-scope elements.	R/A	C/I
7.6	Incident Remediation	R/A	C/I
7.7	Problem Management	R/A	C/I
7.8	Change and Release Management	R/A	C/I
7.9	Change and Release Management Approval	C/I	R/A/C/I
8	Custom CVP Application Support		
8.1	Provide Alert Notifications to Company	I	R/A
8.2	Triage and Resolve Custom CVP Application Incidents identified and assigned to Company	R/A/C/I	R/A/C/I
8.3	Provide all access and privileges required to triage and resolve CVP application issues	C/I	R/A/C/I

9	Physical support for on-prem infrastructure		
9.1	Provide on-site resources services to support on-prem infrastructure if requested.	R/A	R/A/C/I

3.1 MAINTAIN LEVEL SERVICES

All maintenance will be scheduled during outage windows preapproved by JEA, which is from 7:30 p.m. to 5:00 a.m. Eastern Standard / Daylight Savings Time, Monday through Saturday, excluding JEA observed holidays.

All system changes are required to follow the JEA Change Management process. Supplier will supply documentation describing all maintenance and modifications. Links to CISCO information and items will be included. In some cases, the installation of Maintenance items should be done on the development environment and/or the QA environment prior to the production environment to gain familiarity with what to expect and time to perform tasks.

JEA's Change Management Process ensures that all elements are in place, all parties notified and trained, and the schedule for implementation is coordinated with all other activities in the organization prior to implementing changes in Technology Services systems and programs. This procedure applies to all individuals who install, operate, and/or maintain production Technology Services systems and programs.

The production systems and programs are defined as all Infrastructure (i.e., network components, servers, disk arrays and storage systems, tape librarians, etc.) and any subsystems, services, or applications within these systems. Change Management is not required for Development and Quality Assurance environments, only Production.

Change Approval Board (CAB) will meet weekly to review high risk change requests and to ensure that change reviews and communications are being satisfactorily performed. The CAB will be composed of the Technology Services director team, and chaired by the Director, Technology Infrastructure (3 directors represent a quorum).

All change requests not deemed high risk, by the Risk Assessment web form in the application used for Change Management, will be reviewed and approved by the manager or designee of the implementer.

1. Testing

Testing of a change, before movement to Production, will be completed in one of the following environments:

- A Development or Quality Assurance environment that reflects the production environment.
- A redundant environment where multiple of the same assets and configurations are running. Testing will be completed on one environment first; then implemented on other environment.
- Vendor certification. When unable to test in JEA environment, will require vendor certification of change, to include requirement for vendor to provide testing evidence.

- d) Peer devices – same asset type, but not in a redundant setup.
- e) When none of the above is available for testing, changes will require CAB approval and be implemented during a preapproved scheduled outage window.

2. Change Management

Any work that will result in the addition, modification, replacement, or removal of approved supported or base-lined hardware, network, software, application, environment, system, desktop build or associated documentation must be approved via the Technology Services Change Management (CM) process.

A Change record must be submitted and approved for maintenance work, all vendor work, the addition of new equipment, the removal or disposal of old equipment, or changes to existing equipment. These conditions include:

- a) A modification is made to a production system.
- b) A permanent state change is made to a production system (enable/disable, turn on/turn off, etc.).
- c) An installation or retirement of a production system.
- d) Preventive maintenance activities that require a state change (perpetual change) to a production system.

Upon submission of a Change record the requester (In Planning task) must complete the Risk Assessment web form in the application used for Change Management control.

Actions that do not require a standard Change record:

- a) Emergency repairs that do not result in a system modification or permanent state change.
- b) Preventive maintenance that does not result in a system modification or permanent state change.
- c) Front end changes in the application performed by application user.
- d) Non-perpetual changes such as clearing cache, restarting services and the aforementioned examples will be handled as Event Tracking CM's for tracking and problem management purposes.

The NOC is responsible for verifying the Change documentation. The overall Change Management Process is owned, controlled, updated, reported, and enforced by Technology Infrastructure. In the event of any failed Changes from the previous week, these will be reviewed at the following CAB for Lessons Learned and next steps.

3.1.1 SUPPORT LEVELS

Supplier shall be measured against Key Performance Indicators (KPIs) and Service Level Agreements (SLAs) to evaluate their performance in the provision of goods and services to JEA. At least one (1) time each quarter during the SOW Term, Supplier and Customer shall review both the Service Levels and Services.

KPI	KPI Target Definition
System Uptime	Monitoring, Management, and ITSM platform provided by JEA shall be available for usage at least 99% of the time.
Successful Implementation	All timelines and deadlines will be met as set forth during the implementation meeting as agreed to by both parties
Timely delivery of reports	Reports will be provided by the 15th day of the month following the month reported
Timely completion of administrative documentation	Timeline for documentation set forth in all agreements will be met as agreed to by both parties

Performance against Service Level Targets will be tracked in the Supplier Service Management tool (the "Tracking Tool") to allow for monthly reporting. This allows for comparison against agreed upon SLT thresholds and allows tracking of performance over agreed to timelines.

Service Level Target Name	Service Level Target Definition
Resolution Time: Average Speed to Respond to an Incident	Time to Acknowledge an Incident: elapsed time measured between the time stamp of the incident being logged by Supplier and the Incident record being updated by Supplier with initial note or assignment as documented in Standard Operating Procedures
Resolution Time: Mean Time to Resolve (MTTR) an Incident	Time to Resolve a Level 1 / 2 Resolvable Incident: elapsed time measured between the time stamp of the incident being logged by Supplier and the Incident record being closed by Supplier with resolution update. Resolvable Incidents are to be defined in Standard Operating Procedures

Priority Definitions

The actual severity level of a particular issue will be initially designated by JEA. If Supplier does not agree with such initial designation, the parties shall discuss and resolve the designation. Any designation may be mutually re-determined by both parties during the problem resolution process.

Priority	Definition
P1: Critical	This is an EMERGENCY condition that significantly (e.g., 20% outage) restricts the use of an application, system, network, or device to perform any critical business function. An immediate and sustained effort required using all available resources as needed until resolved. – On Call Resources Avail 24x7 - Supported by Dedicated Collaboration & Contact Center Support (CCS) Team M-F 8am – 5pm
P2: High	The reported issue may severely (e.g., 10% outage) restrict use of an application, system, or device in the network, but is not business critical. First available engineer assigned to incident. Authorized to engage other engineers as needed. - On Call Resources Avail 24x7 - Supported by Dedicated Collaboration & Contact Center Support (CCS) Team M-F 8am – 5pm
P3: Medium	The reported issue may restrict the use of one or more features of the application, system, network, or device, but the business or financial impact is not severe. – Supported by Dedicated Collaboration & Contact Center Support (CCS) Team M-F 8am – 5pm
P4: Low	The reported anomaly in the system does not substantially restrict the use of one or more features of the application, system, network, or device to perform necessary business functions. - Supported by Dedicated Collaboration & Contact Center Support (CCS) Team M-F 8am – 5pm

Mean Time to Respond and Resolve (MTTR) Level 1/2 (Network Operations Center Resolvable) Incidents:

Priority	Response Time	Resolution Time	Clock	Resolution SLT	Measured
P1: Critical	15 Min	4 hours	24/7	90% of the cases responded to and resolved within SLT - On Call Resources Avail 24/7 - Supported by Dedicated Professional/Managed Services M-F 8am – 5pm	Monthly
P2: High	15 Min	8 hours	24/7	90% of the cases responded to and resolved within SLT - On Call Resources	Monthly

Priority	Response Time	Resolution Time	Clock	Resolution SLT	Measured
				Avail 24/7 - Dedicated Collaboration & Contact Center Support (CCS) Team M-F 8am – 5pm	
P3: Medium	2 Hours	48 hours	M-F 8am – 5pm	85% of the cases responded to and resolved within SLT - Supported by Dedicated Collaboration & Contact Center Support (CCS) Team M-F 8am – 5pm	Monthly
P4: Low	4 Hours	72 hours	M-F 8am – 5pm	85% of the cases responded to and resolved within SLT - Supported by Dedicated Collaboration & Contact Center Support (CCS) Team M-F 8am – 5pm	Monthly

- Resolution SLTs are paused for those cases that are escalated to Customer, Vendor Tech Support, Hardware Vendor, ISP, or third-party vendors.
- Resolution SLTs timer is paused during the following ticket statuses: (a) Pending Customer, (b) Pending Approval, (c) Pending Vendor, (d) Pending Change.

In-Scope Contact Center component availability:

- Availability SLTs are paused for those cases that are escalated to Customer, Vendor Tech Support, Hardware Vendor, ISP, or third-party vendors.
- Availability SLTs timer is paused during the following ticket statuses: (a) Pending Customer, (b) Pending Approval, (c) Pending Vendor, (d) Pending Change.
- Availability SLTs are void for those cases that are customer initiated, non-supported infrastructure related or third-party vendors initiated.

3.2 PREVENTIVE MAINTENANCE SERVICES

Preventive maintenance that is not related to patching may be performed by the Company during normal business hours, which are from 9:00 a.m. to 4:00 p.m. Eastern Standard Time, Monday through Friday, excluding observed holidays.

Preventive maintenance that is related to patching will be performed by the Company during a mutually agreed upon time that is in line with JEA policies.

3.3 AVAILABILITY AND COMPLIANCE MANAGEMENT

Periodically JEA and Company will go through a mock incident escalation, to assure all involved are aware of who to contact and what they should expect and need to do.

1. Company shall be available during Critical events such as Hurricanes, Tornados, in the event special treatment is required for Call Center Calls.
2. Compliance and Capacity Management -- Listing monthly of licensing allocation/usage and compliance. Any upcoming renewals and expected costs to maintain operations.

3. Assist with identifying/providing changes in licensing requirements/cost in event JEA needs to modify hardware or software in support of Contact Center.
4. Provide Version tracking of software components and items that may require updating of software/bios/etc...
Have schedule/plan for when updates may be needed and recommend any prerequisite steps that may reduce risk when making updates (end of sale, end of life).

3.4 STAFFING: DEDICATED PROFESSIONAL/MANAGED SERVICES

Supplier will provide services on a Fixed Price basis for all Dedicated Professional/Managed Services activities provided by the Supplier Customer Experience Solutions ("CES") Practice under the following understanding for JEA Support and Dedicated Professional/Managed Services Deliverables:

1. Provide 24/7/365 Toll Free Number for Call in Tickets, P1/P2 Situation Down Issues
 - This will be supported by the Collaboration & Contact Center Support (CCS) Team
 - Will be used mostly in the case of P1 and Cisco TAC Support While an On-Call Resource is Found.
2. Provide team of up to 10 leveraged North American based engineering resources
 - One Dedicated FTE Level 2/3 Engineer during Normal 8-5 / M-F Business Hours
 - Backup and Support from additional Level 2/3 Engineers as needed
 - On-Call and Shared Team After Hours and Weekends
 - 5pm-8am ET and Saturday and Sunday for P1 and P2 and Situation Down Issues.
 - Backup and Support from additional Level 2/3 Engineers as needed.
3. Use of JEA Troubleshooting and ITSN Resources
 - Use of JEA ServiceNOW Ticketing System
 - Use of JEA Citrix Remote Desktop for network access and day to day operations for Dedicated Professional/Managed Services and Support
 - Follow JEA Established Security Practices for Remote Access with JEA Provided AD/Network Access and Credentials.
 - Use of JEA Monitoring and Remediation Tools
 - Use of JEA Cisco Contracts for Dedicated Collaboration & Contact Center Support (CCS) Team for opening Cisco TAC Cases and driving support issues.
 - Use of JEA Change Management Process and Procedures.
4. Bi-Weekly Review of All Open Tickets with Dedicated Collaboration & Contact Center Support (CCS) Team Lead by JEA Management Team.
5. Monthly Health Assessment of the JEA Contact Center Environment by the Dedicated Professional/Managed Services Team
 - Provide Recommendations and implement recommendations with JEA Approval following established JEA Change Management Process and Procedures.
6. Day to Day Operational Moves/Add/Changes/Deletions (MACD's) as requested and approved through the JEA ServiceNow Ticketing System.
7. A Supplier Project Manager ("PM") will issue a monthly invoice.

4.0 JEA RESPONSIBILITIES

1. JEA shall designate a representative to be the JEA Primary Contact. This representative shall be the focal point for all communications relative to these professional services requests and shall have the authority to act on JEA's behalf in matters regarding the requests.
2. JEA employees shall be made reasonably available to Supplier to answer questions and provide important information concerning the requests (network design, existing JEA processes, IP addresses, usernames, and passwords, etc.). JEA shall respond to such requests in a timely fashion, or additional charges may apply.
3. JEA shall grant Supplier adequate and reasonable access to their network, servers, and end-user's PCs where necessary to complete the tasks/activities requested. If such access requires authorization and provisioning, JEA shall inform Supplier in advance.
4. JEA granted remote access will be Citrix Remote Desktop. JEA will administer access rights.

5.0 SCHEDULE/MILESTONES

Timeline	Milestone
Day 0	SOW signature
Term Start Date	11/1/2025
Ongoing for Term	Dedicated Professional/Managed Services Support and Platform Refinement
Term End Date	10/31/2026

6.0 ASSUMPTIONS

Professional Services Assumptions

- All tools referenced are JEA tools; no ProSys MS monitoring tools will be used as part of this engagement. The only time ProSys will use its tools is if the JEA team calls our PS Support Team after hours to help get an on-call resource or facilitate opening a case with Cisco after hours. In that instance, the ProSys PS Support Team will use its normal Service Now tool to open the case for internal only tracking.
- Work will be performed remotely, but JEA can request onsite work if there is a required need.
- If onsite work required, then travel expenses may apply and actual expenses will be billed to JEA in accordance with JEA travel policy.
- Work to be performed during normal business hours (8:00am-5:00pm EST), unless initiated through the "on-call" process described above.

7.0 FEES AND EXPENSES – FIXED PRICE

	Service Description	Qty.	Fixed Monthly Price	Extended Price
1	Dedicated Professional/Managed Services Support 1 Year Term (Billed Monthly)	12	\$34,690.50	\$416,286.00
2	Travel Expenses (if applicable) *	N/A	-	-
			Total Price:	\$416,286.00

*Pricing **excludes** Travel and Expenses (T&E) – If requested by Customer, “Actual” Travel and Expenses will be charged to the Customer. Billing to JEA will occur monthly for services listed above and/or Travel Expenses.

7.1 BILLING NOTES

1. Payment Terms are Net 30, US Dollars.
2. Any service or task not explicitly listed herein as in scope shall be considered out of scope.
3. Customer may request and Supplier may deliver additional services on a Time & Materials basis upon execution of a change order. Work requested may be delivered by ProSys’ Professional Services under separate Statement of Work.
4. No travel is contemplated at this time for remote monitoring and management. If requested by Customer, “Actual” Travel and Expenses will be charged to the Customer.

8.0 AUTHORIZATION AND ACCEPTANCE

Customer understands that the Services of the Supplier under and pursuant to this SOW will be performed following the signing of this SOW by both parties. Customer further understands that the issuance of a Customer Purchase Order is an accounting device to process invoices for payment and that the obligation of the respective parties under or pursuant to this SOW are contained in this SOW and in the schedules, appendices and Exhibits to this SOW.

By signing this document, each party accepts the contents of this SOW, and the attached schedules, appendices, and exhibits, and represents that the individual signing this SOW on behalf of that party is an authorized representative of that party to sign this SOW on its behalf.

IN WITNESS WHEREOF the parties hereto have executed this SOW as of the effective date shown above.

ProSys Information Systems, Inc.

**JEA, A body politic and corporate in the
City of Jacksonville, Florida**

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

Upon execution, please submit signed document to PSOperations@prosysis.com.

EXHIBIT A

CHANGE ORDER FORM



Professional Services Change Order Form

Buyer: JEA - Jackson Electric Authority	Project: JEA - Jackson Electric Authority - OP199722 - JEA PCCE Contact Center Staff Augm PS_MS Support (11_1_2025 - 10_31_2026)
Opportunity Number:	Change Order Contract Number: Project ID Number:
Request Date:	Project Manager:
Project Phase: Execution Phase	
Description of Change: Example:	
Reason for Change:	
Cost and Invoicing of Change: Example:	
Due Date or Schedule Implication:	
Acknowledgement The Parties have signed below to indicate their acceptance of the terms and conditions herein. The undersigned is a person authorized by the Party to sign this Change Order.	
PROSYS INFORMATION SYSTEMS, INC.	JEA - JACKSON ELECTRIC AUTHORITY
Name:	Name:
Title:	Title:
Signature:	Signature:
Date:	Date:
Purchase Order Number and Billing Instructions:	

Dobbs Equipment LLC

2710 Falkenburg Rd. Riverview, FL 33578

**FLORIDA SHERIFFS ASSOCIATION
FLORIDA ASSOCIATION OF COUNTIES
Contract Number FSA23-EQU21.0 Equipment**

Date 4-01-2025

Page 1 of 1

Requesting Agency JEA Fleet Services
Address 21 West Church Street Jacksonville, FL 32202
Contact Person Christi Oca
FSA Specification #244 Wheel Loader 3.0 cu yd

Model John Deere 524P.....**Base Price** \$ 210,255

Base Options

2025 Year Make	Auto return to dig
Diesel 6 cylinder 163 HP	Rear drawbar
5 speed forward and reverse transmission	Deluxe suspension seat
28,660 lbs. operating weight	20.5-25 bias ply tires
JD Link Ultimate	Cab with A/C
3 cu yd GP loader bucket	FOB Jacksonville, FL
24-month free travel time and mileage for warrantable repairs	12-month full warranty

Stated Options from Contract

Order Code	Description	Option Price
JD 544P	Upgrade to 544P	\$ 17,010
7054	3 function hydraulics for MP bucket	\$ 1,946
Level 3Pkg	LED lights, ride control, premium seat & radio	\$ 6,903
7403	Hydraulic loader quick coupler system	\$ 6,626
8505	Transmission and bottom guards	\$ 1,708
8502	Environmental sample ports, engine light	\$ 496
Aux Equip Pkg	LH beacon light, Fire Extinguisher, SMV	\$ 940

Non-Stated Options from MRP

Order Code	Description	Option Price
8725	Delete 3 cu yd general purpose bkt	list \$ 11,041 less 20% <\$ 8,833>
MPB	3 CY 4-in-1 multi-purpose bucket	list \$ 26,135 less 20% \$ 20,908
FORK	60" wide frame x 60" long tines	list \$ 8,123 less 20% \$ 6,698
24 FMW	24-month 3000-hour full warranty	list \$ 3,594 less 20% \$ 2,875

Purchase Price.....\$ 267,532

Beard Equipment Discount good until 4-30-25.....<\$ 3,714>

Purchase Price good to 4-30-25.....\$ 263,818

Beard Equipment and I thank you for this opportunity.



Ace Waters, Salesman

Cell 912-217-1968

awaters@beardequipment.com

Dobbs Equipment LLC

2710 Falkenburg Rd. Riverview, FL 33578

**FLORIDA SHERIFFS ASSOCIATION
FLORIDA ASSOCIATION OF COUNTIES
Contract Number FSA23-EQU21.0 Equipment**

Date 8-18-2025

Page 1 of 1

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Level 2Pkg	Halogen lights, ride control, premium seat & radio	\$ 5,330
7403	Hydraulic loader quick coupler system	\$ 6,626
8505	Transmission and bottom guards	\$ 1,708
8502	Environmental sample ports, engine light	\$ 496
Aux Equip Pkg	LH beacon light, Fire Extinguisher, SMV	\$ 940

Non-Stated Options from MRP

Order Code	Description	Option Price
8725	Delete 3 cu yd general purpose bkt	list \$ 11,041 less 20% <\$ 8,833>
MPB	3 CY 4-in-1 multi-purpose bucket	list \$ 26,135 less 20% \$ 20,908
FORK	60" wide frame x 60" long tines	list \$ 8,123 less 20% \$ 6,698
Radial	20.5 R 25 radial tires	list \$ 5,389 less 20% \$ 4,311
24 FMW	24-month 3000-hour full warranty	list \$ 3,594 less 20% \$ 2,875

Purchase Price.....\$ 270,270

Beard Equipment Discount good until 9-25-25.....<\$ 3,323>

Purchase Price good to 9-25-25.....\$ 266,947

Beard Equipment and I thank you for this opportunity.



Ace Waters, Salesman

Cell 912-217-1968

awaters@beardequipment.com

JEA Awards Agenda October 24, 2024 225 North Pearl St., Jacksonville, FL 32202 - Hydrangea Room 1st Floor											
Teams Meeting Info											
Consent Agenda											
The Chief Procurement Officer offers the following items for the JEA Awards Consent Agenda. Any item may be moved from the Consent Agenda to the Regular Agenda by a committee member asking that the item be considered separately. All items on the Consent agenda have been approved by OGC, Budget and the Business Unit Vice President and Chief. The posting of this agenda serves as an official notice of JEA's intended decision for all recommended actions for Formal Purchases as defined by Section 3-101 of the JEA Procurement Code . Please refer to JEA's Procurement Code, if you wish to protest any of these items.											
Award #	Type of Award	Solicitation # & Short Description/Title	VP	Awardee	Funding Source	Award Amount	Original Award Amount	New Not-to-Exceed	Amendments	Term (Projected) Start Date - End Date	JSEB Participation (Y/N) If Y, then list company name(s) (% , \$ - awarded)
1	Minutes	Minutes from 10/17/2024 Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	Single Source	Single Source - Oracle E-Business Suite (EBS) Oracle Databases, Middleware, and Hardware w/ Maintenance and Support	Selders	ORACLE AMERICA INC.	O&M	\$7,895,146.54	N/A	\$7,895,146.54	N/A	Three (3) Years w/No renewals Begin: 10/1/2024 End: 09/30/2027	N
	For Additional Information Contact: Angel Iosua This request is for a three year single source renewal of Oracle support from 10/01/2024 to 09/30/2027 for \$7,895,146.54. JEA began purchasing Oracle’s technical maintenance support services for Oracle’s E-Business Suite (EBS), Oracle Databases, Middleware and Hardware in the mid-1990s. Oracle’s EBS suite of applications are used for JEA’s back-office processes including, but not limited to, Financials (General Ledger, Projects Costing, Accounts Payable, Receivables), Human Resources (HR Core, Payroll, Benefits, Timecards) and Supply Chain (Purchasing, iProcurement, Warehouse Mgmt, Inventory). A few of the specific ways JEA utilizes Oracle support include incident restorations, searching for solutions, downloading patches and updates, accessing proactive support tools, and creating service requests. JEA discontinued several line items from the previous contract due to its migration to Oracle Cloud Infrastructure (OCI). The migration to OCI allows JEA to use Oracle-owned hardware to host all of its Enterprise Resource Planning (ERP) applications, eliminating the need to maintain costly Exadata/Exalogic servers. In FY24, JEA exercised a one-year contract for Oracle-EBS in the amount of \$2,459,816.01. JEA then negotiated a three-year contract instead of a one-year with the annual uplift reduced from 8% per year totalling \$828,397.00 in cost savings over the term of the contract. The new negotiated three year contract includes a 2% increase in the first year, a 4.5% increase in the second year and a 4% increase in the third year, which delayed the award’s presentation to the committee. Oracle has granted JEA a 30-day grace period until 10/31/2024 to execute this renewal without requiring ratification.										
3	Invitation for Bid (IFB)	1411832447 IFB-Underground Fiber Optic Cable Repair and Maintenance	Wheeler, K.	Cook Electrical, Inc.	O&M & Capital	\$2, 157,902.00	N/A	\$2,157,902.00	N/A	Five (5) Years with Two (2) -One (1) Year renewals Begin: 12/1/2024. End: 11/30/2029	N
	Advertised: 8/26/2024 Opened:9/24/24 Three (3) Bids Received Cook Electrical, Inc. -\$2,157,902.00 Nex-Gen Fiber Services -\$3,000,586.00 SPE Utility Contractors FD LLC -\$5,445,313.00 For Additional Information contact: Angel Iosua The purpose of this Invitation For Bid is to evaluate and select a vendor that can provide for fiber optic cable underground, repair, & maintenance services as needed at various JEA sites.This scope of work includes underground fiber optic cable, maintenance/non-emergency repair, emergency repair, and provide emergency restoration that includes any and all materials and labor within the JEA service area. Emergency restoration services shall be provided within two (2) hours of formal written notification via email to designated Respondent’s point of contact. The Company shall be responsible for all labor, equipment and consumables required to complete the specified service-related work detailed in the technical specification. Examples of work included in the scope are listed below. The rates increased 10% over current rates that were fixed and have not increased since last bid in 2018. This scope will include, but not limited to: 1.Trench excavation 2.Conduit installation 3.Directiona1 boring 4.Fiber Inner duct installation 5.Electric Manhole and Fiber manhole work 6.Fiber cable pulling 7.Minor Labor. 8.Emergency Trench excavation 9.Emergency Conduit installation 10.Emergency Directional boring 11.Emergency Fiber Inner duct installation 12.Emergency Electric Manhole and Fiber manhole work 13.Emergency Fiber cable pulling 14.Emergency Minor Labor. 15.Supplemental Work Allowance (Contractor Supplied Materials and Equipment)										
4	Single Source	Single Source - Oracle C2M Licenses and Support Renewal	Selders	ORACLE AMERICA INC.	O&M	\$2,895,320.88	N/A	\$2,895,320.88	N/A	Three (3) Years w/No Renewals Begin: 10/1/2024 End: 09/30/2027	N
	For additional information contact: Angel Iosua This request, amounting to \$2,895,320.88, is for a three-year single source award for software licensing and support of Oracle's C2M system.In 2019, JEA upgraded its Customer Information System (CIS) from Customer Care & Billing (CC&B) to the more advanced Customer to Meter (C2M) solution. This upgrade enhances the centralized management of customer data, supporting JEA's critical business drivers. The award retains the same licensing as previously granted and introduces a new product: Oracle Utilities Customer Care and Billing Integration to Oracle Utilities Meter Data Management-Processor Perpetual. The C2M is composed of several key modules and functions now integrated in a single integrated solution, the modules are: 1. Customer Care and Billing (CC&B) 2. Meter Data Management (MDM) 3. Smart Grid Gateway Overview (SGG) 4. Service Order Management (SOM) 5. Operational Device Management (ODM) 6. Information Lifecycle Management (ILM) 7. Program Management (PM) 8. Oracle Utility Analytics (OUA) JEA negotiated a three-year contract instead of a one-year with the annual uplift reduced from 8% per year totalling \$301,395.88 cost savings over the term of the contract. The new three year term includes a 3.8% increase per year for the term of the contract which delayed the award’s presentation to the committee. Oracle has granted JEA a 30-day grace period until 10/31/2024 to execute this renewal without requiring ratification.										

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5	Invitation for Bid (IFB)	1411824246 IFB Solicitation for Electrical Conduit and Material for JEA Stock FY25 - FY 28	Phillips	Gresco Supply Inc. Stuart C. Irby Company Rexel USA, Inc DBA Gexpro Terra Star, LLC Wesco Distribution, Inc. DBA Englewood Electrical Supply World Electric Supply	Inventory	\$1,018,230.72 \$639,390.14 \$10,272.98 \$4,383.00 \$50,216.06 \$7,390.54	\$1,729,883.44	\$1,729,833.44	N/A	Start Date: 11/07/2024 End Date: 11/06/2027 Three (3) Year w/ Two (2) 1-Yr renewals	N/A			
	Advertised: 08/21/2024													
	Opened: 09/24/2024													
	Six (6) Bids Received													
	For additional information contact: Lynn Rix													
	The purpose of this Invitation for Bid ("IFB) is to select contracted vendors for the supply of JEA's approved electrical conduit materials used in JEA's underground electric network. This material is held in JEA's Inventory Stock and awarded based on the lowest cost to JEA with regards to pricing.													
	This solicitation saw a 50% increase in bid participants and provides a cost savings of \$670,545.92 over the three (3) year term. In addition to providing savings, we believe this new award will help mitigate price volatility with quarterly indexes tracking to The Chemical Data, Inc (CDI) resin pricing index for Polyvinyl Chloride (PVC) and also the HIS Market index for High Density Polyethylene (HDPE).													
PVC conduit was included in this solicitation to replace the expiring contract. We have additionally incorporated HDPE conduit into this contract which were previously spot purchased. This contract will award (53) items across five (5) different suppliers. Those suppliers are the previous incumbent Wesco as well as Irby, Gresco, World Electric, Gex Pro, and Terra Star. Terra Star will be onboarded as a new supplier to JEA.														
6	Single Source	Northside, ST3 Lube Oil Cooler Inspection and Cleaning	Erixton	Siemens Industry, Inc.	O&M	\$422,632.00	N/A	\$422,632.00	N/A	Project Completion Start Date: 11/04/2024 End Date: 12/04/2024	N/A			
	Single Source For additional information contact: Jason Behr													
	The turbine lube oil (TLO) cooler for Northside Unit 3 (N03) is a critical piece of equipment used to cool the turbine oil before it is supplied to the turbine bearings. Maintaining proper oil temperature is needed to prevent oil related equipment failures and varnishing that could restrict or block oil flow in the system. The OEM, Siemens, recommends inspecting and cleaning this equipment every five to seven years, and there is no record of the coolers being cleaned in the last twenty years. N03 has trouble maintaining the 110°F oil supply temperature starting in late Spring and continuing through the Summer when load is critical. Having elevated oil temperatures has caused the unit to be temporarily derated during days with high ambient temperatures. Operations, maintenance, and engineering have analyzed the cooling system connected to the turbine lube oil cooler and have determined that the issue is most likely fouling within the cooler.													
	As the OEM, Siemens would be best suited to disassemble, inspect, clean, and if needed repair the turbine lube oil cooler. The style cooler that we have is obsolete and finding parts is very difficult. During the search to find vendors that had the capability to clean the TLO coolers, only Siemens was able to provide pricing for a full service (disassemble, clean, inspection, repair, and reassemble). Other vendors were only able to provide pricing for cleaning the tubes and shell by flushing only without disassembly. Flushing only will not identify or correct any issues internal to the lube oil cooler. No other vendor besides Siemens was able to quote any parts for the oil cooler. This is critical because if a broken component is found during the cleaning process, Siemens is the only vendor equipped to place an order for the replacement part(s). Availability of replacement parts is critical to completing this work within the outage timeframe.													
Consent Agenda Action														
Committee Members in Attendance	Names	Ted Phillips, Jodi Brooks, Raynetta Marshall												
Motion by:	Raynetta Marshall													
Second By:	Jodi Brooks													
Committee Decision	Approved													

Regular Agenda											
Award #	Type of Award	Solicitation # & Short Description/Title	VP	Awardee	Award Amount	Original Award Amount	New Not-to-Exceed	Amendments	Term	JSEB Participation (Y/N) If Y, then list company name(s) (% , \$ - awarded)	Action
1	Ratification/Contract Increase	Hach Services and Commodities Contract	Vu	Hach Company	\$856,543.84	\$2,046,870.00	\$3,515,566.06	10/11/2023 - \$204,687.00 02/29/2024 - \$165,735.93 08/08/2024 - \$241,729.29	Three (3) Years w/Two (2) /One (1) year renewals Start Date: 09/24/2020 End Date 09/23/2025	N	Motion by: Jodi Brooks
	Last Awarded: 02/29/2024 For more information contact: Karey Baker This contract increase request is for the ongoing materials and service agreement with Hach Company for the second renewal term, and updated to include leased equipment. This contract is for laboratory equipment used to test, measure and analyze water quality parameters. The services include calibration and repair field instruments utilized for water treatment operations. Hach equipments is an approved standard as defined in the JEA W/WW Approved Standards Manual. This increase for the lease equipment and funding the current contract term is for an award amount of \$856,543.84. The pricing has not increased from previous years. The award amount includes a ratification amount of \$263,911.87. The ratification was necessary to pay for invoices due in October. Bringing this increase for approval was delayed due to hurricane responses.										Second by: Raynetta Marshall
	DISCUSSION/ACTION: Please provide more clarification for Ratification amount. Due to the storm, some awards meetings got delayed. Invoices needed to be paid in the meantime which shows the ratification amount difference. The Award amount does reflect the ratification amount. DISCUSSION/ACTION PARTICIPANTS: Ted Phillips, Dan Kruck, Jodi Brooks, Thaliah Smith										Committee Decision: Approved
2	RFP	1411771046 RFP Land Surveying Services	Brooks	DRMP, Inc., Clymer Farner Barley Surveying, LLC, Degrove Surveyors Inc., CivilSurv Design Group, Inc., ESP Associates, Inc., Pickett & Associates, Inc., Smith Surveying Group LLC, Southeastern Surveying & Mapping Corporation, WGI, Inc., A&J Land Surveyors, Inc., England, Thims & Miller Inc., JBrown Professional Group, Inc., SurvTech Solutions, Inc., CPH Inc., Clary & Associates, Inc., Causseaux Hewett & Walpole, LLC	N/A	N/A	N/A	N/A	Five (5) years with Five (5) - One (1) year renewals Begin:12/01/2024 End: 11/30/2029	Y N/A - Smith Surveying Group LLC; N/A - A&J Land Surveyors, Inc.	Motion by: Raynetta Marshall
	Advertised: 06/13/2024 Responses Opened: 07/16/2024 Nineteen (19) Responses Received For additional information contact: Elaine Selders This award seeks approval to execute multiple continuing services contracts for Land Surveying Services, in accordance with PCode section 3-101(1)(e), since CCNA qualifies as a formal award. Nineteen responses were received for this RFP, all of which met the criteria for entering contract negotiations. JEA evaluated the responses based on Professional Staff Experience, Design Approach and Workplan, Company Experience and Performance, and JSEB certification. The decision was made to negotiate and award contracts to up to sixteen companies that scored 80 points or higher. JEA will utilize these contracts on an as-needed basis for various surveying tasks, allowing the Real Estate team flexibility to select firms based on specialty areas and their ability to complete surveys promptly. The estimated expenditure over five years is approximately \$1,750,000, with work distributed among suppliers according to their expertise. A Master Service Agreement (MSA) will be executed with each company, and purchase orders will be issued for individual projects as task orders. The MSAs will govern the transaction terms, with maximum indebtedness specified in the task orders. As per the Procurement Code, any task order with a maximum indebtedness exceeding \$300,000.00 annually per vendor will be submitted to the Awards Committee for approval. Additionally, JEA retains the option to re-open the solicitation and accept further responses if deemed beneficial.										Second by: Jodi Brooks
	DISCUSSION/ACTION: Please walk the board through the Master Service agreement. Surveying is a type of professional service that is required to be awarded on a qualification based evaluation under the CCNA. The 16 surveying companies that submitted responses to the solicitation that we put out and scored above the threshold. Therefore, we issue a master service agreement that allows the surveyor to go out and preform a project under such agreement. Do we anticipate to use all 16 vendors? Yes, JEA does plan on using all 16 as it also is an advantage to JEA to have as many surveyors as possible. DISCUSSION/ACTION PARTICIPANTS: Ted Phillips, Rebecca Leaie, Raynetta Marshall, Jodi Brooks										Committee Decision: Approved
3	Single Source	Fulton Cut Crossing Conductor	Melendez	Southwire	\$1,147,631.00	N/A	\$1,147,631.00	N/A	One-Time Purchase	N/A	Motion by: Jodi Brooks
	Single Source For additional information contact: Jason Behr Jax Port and JEA entered into an agreement where JEA would replace the power lines across the Futon Cut in order to increase clearances that would allow for higher air draft ships to reach the Jax Port Terminal. JEA is being reimbursed monthly by Jax Port for the design, construction, and materials direct costs. With regards to the proposed conductor purchase, JEA evaluated the technical requirements and identified ACCS C7 conductor as the project suitable product. JEA will purchase and send a separate invoice to Jax Port for reimbursement. The ultimate goal of the project is to raise the conductors high enough to accommodate 205-foot tall air draft ships at high tide. The lowest conductor would need to be at a height of at least 225 feet above high tide to provide sufficient air gap electrical clearances. The overall span will increase from about 1,650 feet to approximately 1,926 feet across the river, making it more difficult to meet the required clearance requirements. Utilizing a high performance low sag conductor significantly reduces the height of proposed towers by approximately 39 feet. The reduction in tower heights translates to significantly lower civil work of foundations and significantly lower priced structures; this is anticipated to be approximately \$5M - \$6M in cost reductions over structures needed to support JEA's legacy conductor. Additionally, the ACCS C7 conductor is being proposed for its reliability and constructability. It avoids the core's single point of failure, utilizes familiar ACCS hardware & installation methods and does not require pre-tensioning. While the cost of the ACCS C7 high performance conductor at \$1,147,631 is 144% higher cost than JEA comparable standard legacy conductor, staff considers the costs to be reasonable and recommends to source this conductor for the project.										Second by: Raynetta Marshall
	DISCUSSION/ACTION: Why was this Awarded as a Single Source as well as the description showing the cost of ACCS C7 conductor 144% at higher cost than JEA compatible? The conductor we typically use is 1590 ACSR and that is an aluminum conductor on the outside. That is majority of the current carrying capacity. The ACCS C7 conductor has material that can last longer and hold the required capacity. DISCUSSION/ACTION PARTICIPANTS: Jason Rinehart, Ted Phillips, Raynetta Marshall										Committee Decision: Approved

Consent and Regular Agenda Signatures		
Budget	Name/Title	<u>Stephanie Nealy, Manager CBP</u>
Awards Chairman	Name/Title	<u>Theodore B Phillips</u>
Procurement	Name/Title	<u>JPM</u>
Legal	Name/Title	<u>Rebecca Lavie</u>

Award #6 Supporting Documents 08/28/2025

Warehouse	JEA Item ID	Item Description	UOM	ManufacturerName(Pz	Bid Est Quantity (unrot Min	Max	Bid Est Quantity with Lot Multipli	Fixed Lot Multiplier	Unit Price	Extended
CSC Stores	CODPE006	CONDUIT, COILABLE, 6-INCH POL\ Feet		TERRA STAR POLY(SEE	562036.8	48171	55285	562050	450	\$ 4.00 \$ 2,248,200.00
CSC Stores	CODPE004	CONDUIT, COILABLE, 4-INCH POL\ Feet		TERRA STAR POLY(SEE	205221.6	14000	18000	205500	750	\$ 1.87 \$ 384,285.00
Applied filters:Purchase Order Number is 225402NumberOfMonths is 27Usage Calculation is Net UsageMFG_PART_STATUS is not N										

Award #6 Supporting Documents 08/28/2025

Warehouse	JEA Item ID	Item Description	UOM	ManufacturerName(Part Bid Est Quantity (unround Min Max	Bid Est Quantity with Lot	Fixed Lot Multiplier	Unit Price	Extended Price	
CSC Stores	CODPC003	CONDUIT, PVC, 4", SCH- Feet	NATIONAL PIPE & PLASTI	474,241	20,000	35,000	475,380	1,140	2.76 \$ 1,312,048.80
CSC Stores	CODPC005	CONDUIT, PVC, 6", SCH- Feet	IPEX(PER SPEC. 032461)	76,906	5,720	10,400	76,960	520	5.1 \$ 392,496.00
CSC Stores	CODPC019	CONDUIT, PVC, 2", SCH- Feet	PRIME CONDUIT(PER SPI	44,144	3,000	6,000	44,800	2,800	1.08 \$ 48,384.00
CSC Stores	CODPC016	CONDUIT, PVC, 1" SCHE Feet	QUEEN CITY PLASTICS IN	10,184	800	1,800	10,800	3,600	0.52 \$ 5,616.00
CSC Stores	CODEP006	ELBOW, PVC, CONDUIT, Each	SOUTHERN PIPE, INC.(2	2,609	224	407	2,609	1	25.93 \$ 67,651.37
Applied filters:Usage Calculation is Net UsageNumberOfMonths is 27Purchase Order Number is 225417MFG_PART_STATUS is not N									

Award #6 Supporting Documents 08/28/2025

JEA Item ID	Item Description	UOM	ManufacturerName(Part#	Bid Est Quantity (unround Min	Max		Bid Est Quantity with Lot Multiplier	Fixed Lot Multiplier	Unit Price	Extended		
CODPC017	CONDUIT, FLEXABLE PVC Feet		IPEX(165011),CARLON((SEE SPEC)	5,393	600	900	5,400	100	1.568 \$	8,467.20		
CODPL003	PLUG, CONDUIT, PVC, 4" Each		CARLON((SEE SPEC)P-25	2,848	135	207	2,848	1	2.0954 \$	5,967.70		
CODCO033	COUPLING, CONDUIT, SC Each		CAN TEX((SEE SPEC)620C	806	20	40	807	1	12.7159 \$	10,261.73		
CODPL005	PLUG, PVC CONDUIT, 1" I Each		CAN TEX((SEE SPEC)S14C	448	40	60	450	50	0.84 \$	378.00		
CODPC015	CONDUIT, PVC, 3", SCH-4 Feet		CONDUIT REPAIR(P3F),	222	10	30	230	10	6.2 \$	1,426.00		
CODECF002	CONNECTOR, FLEXIBLE F Each		CARLON(LT20F-NEW),IPE	194	15	40	200	25	29.4 \$	5,880.00		
CODPC014	CONDUIT, PVC, 2", SCH-4 Feet		CONDUIT REPAIR(P2F),	126	30	30	130	10	4.81 \$	625.30		
CODEP008	ELBOW, PVC, CONDUIT, 4" Each		PRIME CONDUIT(PF7SR),	103	1	2	104	1	139.06 \$	14,462.24		
CODAF010	ACCESS FITTING, 1", TYP1 Each		CARLON(E986F-CAR),PRI	95	10	20	100	10	3.19 \$	319.00		
Order Number is 225416NumberOfMonths is 27Usage Calculation is Net UsageMFG_PART_STATUS is not N												
										\$	47,787.17	
										Agreed	\$	10,272.98
										Request funds	\$	37,514.19

Award #6 Supporting Documents 08/28/2025

Warehouse	JEA Item ID	Item Description	UOM	ManufacturerName(Part#	Bid Est Quantity (unround Min	Max	Bid Est Quantity with Lot	Fixed Lot Multiplier	Unit Price	Extended
CSC Stores	CODAD017	ADAPTER, CONDUIT, POL	Each	MORRIS COMPANY,S.G.((20	20	20	20	\$	25.98 \$ 519.60
CSC Stores	CODCO003	COUPLING, CONDUIT, Pv	Each	CARLON((SEE SPEC)E941	614	90	150	630	\$	1.20 \$ 756.00
CSC Stores	CODCO034	COUPLING, CONDUIT, SC	Each	PRIME CONDUIT((SEE SPI	1,533	150	200	1,550	\$	16.54 \$ 25,637.00
CSC Stores	CODCO040	COUPLING, 2 INCH SPLIT	Each	CONDUIT REPAIR(C2F),	30	7	14	30	\$	6.18 \$ 185.40
CSC Stores	CODEP005	ELBOW, PVC, CONDUIT, 4	Each	PRIME CONDUIT((SEE SPI	1,345	123	220	1,346	\$	18.29 \$ 24,618.34
CSC Stores	CODEP009	ELBOW, PVC, CONDUIT, 6	Each	QUEEN CITY PLASTICS INI	392	15	30	400	\$	98.87 \$ 39,548.00
CSC Stores	CODEP010	ELBOW, PVC, CONDUIT, 6	Each	CAN TEX((SEE SPEC) 523:	263	10	20	263	\$	46.58 \$ 12,250.54
CSC Stores	CODEP011	ELBOW, PVC, CONDUIT, 6	Each	SOUTHERN PIPE, INC.(24	307	15	50	308	\$	38.46 \$ 11,845.68
CSC Stores	CODRC064	COUPLING, CONDUIT REI	Each	LASCO FITTINGS, INC.(43	320	15	40	321	\$	16.53 \$ 5,306.13
CSC Stores	CODWH002	WEATHERHEAD, PVC, 1" f	Each	IPEX((SEE SPEC)077283),	104	17	27	104	\$	4.38 \$ 455.52
Applied filters:Usage Calculation is Net UsageNumberOfMonths is 27Purchase Order Number is 225418MFG_PART_STATUS is not N										

Award #6 Supporting Documents 08/28/2025

Warehouse	JEA Item ID	Item Description	UOM	ManufacturerName(PartNo.)	Bid Est Quantity (unrounded)	Min	Max	Bid Est Quantity with Lot Multiplier	Fixed Lot Multiplier	Unit Price	Extended	
CSC Stores	CODCO005	COUPLING, CONDUIT, PVC, 4", SCH-40	Each	CARLON((SEE SPEC)E941N),IPEX((SEE SF	3110.4	200	200	3200	100	2.38	7616	
CSC Stores	CODPC010	CONDUIT, PVC 1 1/2 " TYPE SCHEDULE 4	Feet	SOUTHERN PIPE, INC.(41515),CAN TEX(A	894	30	70	900	50	0.88	792	
CSC Stores	CODCO006	COUPLING, CONDUIT, PVC, 6", TYPE SCH	Each	CARLON((SEE SPEC)E941R),CAN TEX((SE	867	60	120	867	1	17.7	15345.9	
CSC Stores	CODAD004	ADAPTER, MALE, 1", PVC	Each	CARLON((SEE SPEC)E943F),HERITAGE PL	114.6	10	25	140	70	0.34	47.6	
CSC Stores	CODEP012	ELBOW, STANDARD, 6", 90-DEGREE 30" :	Each	IPEX((SEE SPEC)068592),SOUTHERN PIPE	80.4	4	4	81	1	41.39	3352.59	
Applied filters:Purchase Order Number is 225420NumberOfMonths is 27Usage Calculation is Net UsageMFG_PART_STATUS is not N												
												27154.09
										Agreed		21479.74
										Request Funds		5674.35

Certification of Single Source or Emergency Procurement

Please use this form to certify a Single Source or Emergency Procurement complies with the requirements of the JEA Procurement Code. The JEA Procurement Code defines a Single Source and Emergency Procurement as follows:

3-112 Single Source

A Contract may be awarded for Supplies or Services as a Single Source when, pursuant to the Operational Procedures, the Chief Procurement Officer determines that:

- (a) there is only one justifiable source for the required Supplies or Services. Examples include: highly specialized equipment, exclusive intellectual property, membership to an organization.
- (b) the Supplies or Services must be a certain type, brand, make or manufacturer due to the criticality of the item or compatibility within a JEA utility system, and such Supplies or Services may not be obtained from multiple sources such as distributors. Examples include: OEM, JEA Standard.
- (c) the Services are a follow-up of Services that may only be done efficiently and effectively by the Vendor that rendered the initial Services to JEA, provided the Procurement of the initial Services was competitive;
- (d) at the conclusion of a Pilot Project under Section 3-118 of this Code, the Procurement of Supplies or Services tested during the Pilot Project, provided the Vendor was competitively selected for the Pilot Project.

3-113 Emergency Procurements

In the event of an Emergency, the Chief Procurement Officer may make or authorize an Emergency Procurement, provided that Emergency Procurements shall be made with as much competition as practicable under the circumstances. A written Determination of the basis for the Emergency and for the selection of the particular Vendor shall be included in the Procurement file.

For purposes of this Section 3-113, an "Emergency" means any one of the following:

- (a) a reasonably unforeseen breakdown in machinery;
- (b) an interruption in the delivery of an essential governmental service or the development of a circumstance causing a threatened curtailment, diminution, or termination of an essential service;
- (c) the development of a dangerous condition causing an immediate danger to the public health, safety, or welfare or other substantial loss to JEA;
- (d) an immediate danger of loss of public or private property;
- (e) the opportunity to secure significant financial gain, to avoid delays to any Governmental Entity or avoid significant financial loss through immediate or timely action; or (f) a valid public emergency certified by the Chief Executive Officer.

Please provide the following information:

Vendor Name:

Wesco Distribution, Inc.

Description of Services or Supplies provided by Vendor:

4800 ft of CAIEP175 - CABLE, 2000 KCM, 28 KV, SINGLE CONDUCTOR CU, EPR INSULATION, NEUTRAL IS SIZED FOR 41KA AT 10 CYCLES. MAXIMUM REEL IS 600' +10%, -0%, NR72X48.

Certification:

I the undersigned certify that to the best of my knowledge, no JEA employee has, either directly or indirectly, a financial interest in this Single Source Emergency Procurement, and

I the undersigned certify that this procurement meets the requirements of a (choose one of the following):

☐ **Single Source Procurement.** Please state which subsection of Section 3-112 above applies to this Single Source Procurement:

Is this Single Source also a Ratification? ☐ Yes ☐ No If yes, explain

OR

☒ **Emergency Procurement** - Please state which subsection of Section 3-113 above applies to this Emergency

Is this Emergency also a Ratification? ☒ Yes ☐ No If yes, explain

In order to meet the project delivery schedule and ~~the~~ use the current quote, the PO needed to be issued by 8/22/25

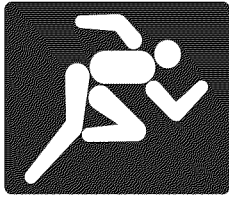
Signature of JEA Business Unit Chief (or designee)



Name of JEA Business Unit Chief (or designee)

Ted Phillips CFO

This certification shall be attached to the Purchase Order when it is routed for approval. A Single Source or Emergency Procurement shall be reported to the JEA Board in accordance with Section 1-110 of the JEA Procurement Code.



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GROVELAND FL 34736

Quotation

BY ACCEPTING THIS QUOTE, YOU AGREE THAT THE WESCO TERMS AND CONDITIONS OF SALE PUBLISHED AT WWW.WESCO.COM/TERMSOFSALE ARE EXPRESSLY INCORPORATED INTO AND SHALL GOVERN THIS TRANSACTION.
Wesco may assess storage and transportation fees if you do not take or accept delivery within 90 days of product availability. Wesco may also update this quote or above pricing due to changes in duties, freight, tariffs, supplier pricing, surcharges, commodity pricing, or exchange rate fluctuations.

To: JEA, CSC STOREROOM
6674 COMMONWEALTH AVE
QUOTE JEA STK#CAIEP175
JACKSONVILLE FL 32254

Date: 08/18/25

Branch: 7848

Project Number: CAIEP175

Project Name 2000 KCM CABLE

Quoted To: **John Hernandez**

Date of Your Inquiry: 08/18/25

When ordering please refer
to Quotation Number: 598358

Item	Quantity	Catalog Number and Description	Unit Price	U/M	Total Price	Rate of Cash Discount	Shipping Time (Weeks)	Customer Delivery Date
10	4800	KERITE*199C28-JH100**2000 KCMIL 127 NF CU 28KV 0.280 DR-EPR EZ 20 9 AWG FLAT STRAP CONCENTRICS LLDPE CUSTOMER PO LINE NO: 1 CAIEP175 LN=1 CAIEP175 ***** *TOLERANCE OF -5% TO +5% ***** ON 600FT. WOODEN REELS ***** MIN. ORDER: 4,800FT. ***** SUB-TOTAL TOTAL	99.760	E	478848.00	0.00		11/15/25
					478848.00			
					478848.00			

Wesco may assess storage and transportation fees if you do not take or accept delivery within 90 days of product availability. Wesco may also update this quote or above pricing due to duties, freight, tariffs, supplier pricing, surcharges, or exchange rate fluctuations. BY ACCEPTING THIS QUOTE, YOU AGREE THAT THE TERMS AND CONDITIONS OF SALE PUBLISHED AT www.wesco.com/termsofsale ARE EXPRESSLY INCORPORATED INTO AND SHALL GOVERN THIS TRANSACTION.

Per:



Ring Power Corporation
500 World Commerce Parkway
St. Augustine, FL 32092

Blake Moore
Cell – (904) 300 - 5143

08/11/2025

Quote Number: 1780492287-1

JEA

The City of Tallahassee
Contract # 5073
Solicitation RFP-130-20-KM
ITEM 3: UTILITY EQUIPMENT
Group F: SPECIALITY UTILITY EQUIPMENT - BACKLOT/ROUGH TERRIAN.

Qty. Description

1 Terex Hi-Ranger LT40 Articulating / Telescoping Aerial Device

Working height of 44.6 ft. (13.6 m) and a side reach of 26.6 ft. (8.1 m) with an end mount platform. Unit will be mounted behind the cab.

Design Criteria:

- * Design criteria is in accordance with current industry and engineering standards applicable and accepted for structural and hydraulic design.

Platform Leveling:

- * Leveling is provided by a master/slave cylinder system.
- * A control at the lower controls is provided to tilt the platform for clean out or personnel rescue.

Upper Controls:

- * "Control-Plus" single stick controller (4-function)
- * Non-metallic control handle
- * Dielectrically tested for limited secondary protection between the valve and handle.
- * May provide limited secondary protection for operator depending on condition and cleanliness.
- * Not rated for electrical protection, although it may provide limited secondary protection.
- * Not intended to replace safe work practices or primary protection such as cover-up and personal protection equipment.
- * Enable lever must be actuated before operation.
- * Controls lower boom lift, upper boom lift, boom extension and rotation.

Hydraulic Platform Rotator For End Mount Platform:

- * Platform capacity to 350-lbs.
- * Allows 180 degrees of forward hydraulic rotation and is controlled at the upper controls.
- * Includes heavy duty leveling.

Hydraulic Platform Tilt:

- * The platform is equipped with hydraulic horizontal tilt at the platform controls for ease of personnel rescue and platform debris clean out.

Qty.	Description
	Insulated Engine Stop / Start: <ul style="list-style-type: none">* Controlled from platform and lower control station.
	Hydraulic Tool Outlets At Platform: <ul style="list-style-type: none">* Installed at the platform to accommodate one open center hydraulic tool.* Provides 5 GPM at 2250 psi at engine idle.
	Lower Controls: <ul style="list-style-type: none">* Individual control levers are located in an accessible location on the turntable.* The lower controls activate lower lift, main boom lift, boom extension, rotation and leveling.* An upper/lower control selector provides override of platform controls.
	Lower Boom: <ul style="list-style-type: none">* Constructed of high strength, rectangular steel tube with a rectangular bi-axial epoxy resin filament wound, high strength fiberglass insert providing an insulation gap of 12 inches.* The lower boom articulation is from 0 to 78 degrees.
	Upper Boom: <ul style="list-style-type: none">* Aerial device upper boom is constructed of high strength steel with a rectangular bi-axial epoxy resin filament wound; high strength fiberglass insert.* Inner boom is rectangular bi-axial epoxy resin filament wound fiberglass.* The upper boom has a total insulation gap of 40" retracted and 51" extended.* The upper boom has an articulation of -14 to 80 degrees.* A boom rest with a ratchet type tie down strap is provided.
	Boom Interlock: <ul style="list-style-type: none">* To operate the boom the outriggers must be extended. (Note: if unit includes outriggers.)
	Lower Boom Cylinder: <ul style="list-style-type: none">* Single, threaded end gland design, double acting hydraulic lift cylinder equipped with integral holding valve.
	Upper Boom Cylinder: <ul style="list-style-type: none">* A single double acting hydraulic lift cylinder equipped with integral holding valve.
	Extension Cylinder: <ul style="list-style-type: none">* The cylinder is equipped with integral holding valves to prevent creep and hold the boom position in the event of hose failure.
	Pedestal And Turntable: <ul style="list-style-type: none">* The pedestal is of welded high strength steel construction and designed with access holes for maintenance of hydraulic plumbing.* The pedestal top plate and turntable base plate are machined from a single piece of thick plate.
	Continuous Unrestricted Rotation: <ul style="list-style-type: none">* A hydraulic rotary manifold provides a rotating oil distribution system for continuous and unrestricted rotation.* One 3/8-inch hydraulic port is available for options.* Self-locking worm gear rotation drive is provided and equipped with bi-directional motor.* A 7/8-inch external hex shaft allows for manual rotation.* A minimum 4-channel electric collector ring is provided.

Qty. Description**Rotation Bearing:**

- * The rotation bearing is a heavy-duty "shear ball" bearing with external gear teeth utilizing polished alloy steel balls.
- * Both the inner and outer races are made from high-strength alloy steel and are heat treated to provide maximum life.
- * High strength grade 8 bolts attach the inner and outer races to the pedestal and turntable.

ANSI Rating:

- * Aerial device is designed as a Category C machine and is dielectrically tested and rated for operation up to 46,000 volts AC per ANSI/SIA A92.2-2009.

Hydraulic System:

- * Full pressure, open-center hydraulic system.
- * An external 8-gallon hydraulic oil reservoir provided with a shut off valve.
- * A relief is also provided.
- * Hydraulic hoses are equipped with permanent type fittings.
- * Reservoir installed on front side of pedestal behind cab.

Miscellaneous:

- * All metallic components of the complete aerial device are powder coat white.
- * The fiberglass upper boom, boom inserts, platforms, and covers are white.
- * Two complete manuals providing operation and maintenance procedures, and a replacement parts listing.
- * Warning decals provided with unit.

- | | |
|---|---|
| 2 | Platform 24" x 30" x 42":
* One end-mounted fiberglass platform with a rated capacity of 350 lbs.
* Includes one (1) outside access step with slip-resistant surface.
* A safety harness with lanyard is provided. |
| 1 | Lower Boom Articulation and Platform Capacity:
* 400 –lb. platform capacity with the use of a platform rotator.
* Note: Platform rotator included in the basic unit sales code.
Side reach of 26.6 ft. (8.1 m) and lower boom articulation is from 0 to 72 degrees. |
| 1 | Insulated Platform Liner For 24" x 30" x 42" Platform:
* Tested at 50 KV AC. |
| 2 | Vinyl Platform Cover For 24" x 30" Platform:
* Waterproof with internal elastic cord around edge. |
| 1 | Auxiliary Let Down for use with Open Center Hydraulics:
* Allows for the descent of the boom (platform) in the most direct manner for a time limited by the duty cycle of the electric motor.
* Includes 12-volt electric motor for use on a 12-volt chassis.
Note: This includes a switch for activation at pedestal for electric or air function. |
| 1 | Platform Rest Saddle with a padded rest.
* Provides platform support during road travel |
| 1 | Terex Chassis Controller (DTS50) 12 volt: |

Qty.	Description
	*Provides Inputs and Outputs indication for trouble shooting.
	*LED indicators to show when active.
	*Recommended for all Class 5 Chassis types.
	*Controller programmable for communication with different Chassis manufacturers.

1	Mounting Kit For Ford Chassis:
	* Behind cab mount for use with torsion bars.
1	Pump for systems requiring 3 to 5 gallons per minute:
	*Provides 3 gpm at 725 engine rpm and 5 gpm at 1150 engine rpm with a 88% pto.

Utility Body

1	108 Inches Long x 40 Inches High x ,94 Inches Wide Chassis Cab to Axle (CA) of 60 Inches
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Body Dimensions:

108 Inches - Body Length
 40 Inches - Body Height
 94 Inches - Body Width
 60 Inches - Chassis C/A
 40 Inches - Compartment Height
 18 Inches - Compartment Depth
 58 Inches - Load Space Width
 24 Inches - Top of Body to Top of Floor Dimension
 18 Inches - Horizontal Compartment Height

Body Materials:

16 ga Galvanneal - Main Body Material
 12 ga HR Treadplate - Compartment Tops Material
 14 ga Galvanneal - Wheel Panels Material
 16 ga Galvanneal - Front Bulkhead Material - Bolt on / Installed
 18 ga Galvanized - Shelving Material
 Adjustable on DUAL Unistrut - Shelving Mounting Style

Door Materials:

Standard, Double Panel - Door Type
 18 ga Galvanneal - Inner Door Material
 18 ga Galvanneal - Outer Door Material
 Stainless Steel Rod & Socket - Door Hinge Style
 5/16" Stainless Steel - Door Rod Material
 Chain - Vertical Door Holder Option
 Chain - Horizontal Door Holder Option
 - Horizontal doors to drop down to 45 degrees
 Single Point Rotary (Stainless Steel) - Latch Type
 Keyed Alike - Lock Type
 - Wrap Around Striker with Rounded Corners

Other Door Details:

- Customer Etched Logo Latch

Floor and Understructure:

Qty. Description
12 ga (.109) 4-Way Treadplate - Bed Area Floor Material
LT40 - Unit Cutout in Floor
Full - Body Frame Style
Structural - Body Frame Material
6 Inch - Body Frame Height
- Terex PN# 484174 Wrapper installed in Frame

Cargo Floor Tie Downs: (Bolt On / Installed)

- Six (6) Recessed Tie Down Ring (1040), Zinc (PN# 30403)
- Three (3) on each side 16" from floor/deck evenly spaced
- Structural Backing Plates

Accessories:

- Automotive Bulb Weatherstripping (PN# 30132) (Installed)
- Master Door Lock, Hook and Loop System on Both Sides with Two (2) Spring Loaded Door Handles
- Rubber Rolled Crown (PN# 30136) (Installed with Wheel Cut-Outs)
- Fuel Filler Cutout in SS fender Panel
- L.E.D. Rope Lights in All body Compartments including utility bins and tool boxes (Installed)

Paint:

- Powdercoat Complete, Taffeta White
- Paint interior of chock holders black
- Apply Raptor Liner to:
 - Bed and Tailshelf Floor
 - Bed Walls
 - Inside of the Front Bulkhead
 - Compartment Tops

Streetside Compartmentation

1st Vertical Compartment:

- 30" Wide x 40" High x 18" Deep Compartment
- Two (2) Adjustable Shelves
 - Divider Slots on 2" Centers, with Five (5) Adjustable Dividers

Horizontal Compartment:

- 54" Wide x 18" High x 18" Deep Compartment
- Vacant/Open Compartment

Rear Vertical Compartment:

- 24" Wide x 40" High x 18" Deep Compartment
- Two (2) Adjustable Shelves
 - Divider Slots on 2" Centers, with Four (4) Adjustable Dividers

Hotstick Shelf:

- 108 Inch long shelf installed on the streetside with a rear dropdown access door.
- Stainless Steel automotive rotary type door latch
- Stud mounted latches have hidden fasteners inside the door.
Striker installed in door frame for maximum opening.
Stud mounted automotive style latches have interior plastic latch covers.
- Automotive bulb type weatherstripping mechanically fastened to door frame with rounded corners.

Qty.	Description
	Curbside Compartmentation 1st Vertical Compartment: 30" Wide x 40" High x 18" Deep Compartment - Five (5) 1/2" Dia. Locking / Swivel Carriage Bolt Hooks, Adjustable, 1-3-1 Hook Set Horizontal Compartment: 54" Wide x 18" High x 18" Deep Compartment - Eight (8) Adjustable dividers installed in compartment bottom Rear Vertical Compartment: 24" Wide x 40" High x 18" Deep Compartment - Five (5) 1/2" Dia. Locking / Swivel Carriage Bolt Hooks, Adjustable, 1-3-1 Hook Set Tailboard: - Removable composite tailboard 6" high X full width of bed area installed at rear of load space. - Includes pins and lanyards Tailshelf: - 12 Ga. treadplate tailshelf 36 inches long X 94 inches wide - Full side and rear skirts to bottom of body - 12-gauge galvanized SMOOTH. - Reinforce tailshelf for Pintle hook mounting and tow hooks. - One protection ring for push button installed on light bar. - Two (2) 3/4" round stock tow chain loops welded to tailshelf - Install 3/16" plate under lightbar 10 1/2" from streetside side skirt Side Access approx. 25-1/2" Wide in curbside tailshelf Gripstrut access steps to bed area with 12-gauge galvanized risers and side kickplates. One (1) BELT type access step under the side access steps. (Ship loose) - To have a 1/4" x 4" flat added to bottom of step for mounting cable step Bumper: - Recessed 2-section bumper 9 1/2" long X body width with gripstrut top Tailshelf Rear Lighting: Kit all lights and harness and Ship loose in a sealed box - 94" Wide 7-Lamp light bar installed at rear of tailshelf - Two (2) Stop/Tail/Turn Lights - Peterson Brand M826R-7 L.E.D (PN# 30660) - Two (2) Clear Back Up Lights - Peterson Brand M826C-7 L.E.D (PN# 30703) - Two (2) Front Clearance Lights Reflector Style- Peterson brand M173A L.E.D (PN# 30678) - Two (2) Side Clearance Lights Reflector Style- Peterson brand M173R L.E.D (PN# 30679) - Two (2) Rear Clearance Lights Reflector Style - Peterson brand M173R L.E.D (PN# 30679) - Three (3) Light Center Cluster Reflector Style - Peterson brand M173R L.E.D (PN# 30679) - 7-Lamp Light Wiring Harness (PN# 30366) Wheel Chock Storage: - Two chock holders built into fender panel on curbside. - Include pendulum retainers Grab Handles: Welded - Two (2) Mini wide pool type grabhandle for installing on top of tailshelf. - One (1) at side access and one (1) on SS of tailshelf at rear - Painted Same As body

Qty. Description**Ladder Box: (Bolt-On/Installed on Unistrut)**

- 104" L x 9" H x 21" W 14 ga Galvanneal
- Roller at end of box
- Paint Same as Body

Aluminum Treadbrite Top Mounted Box on Curbside With Lift up Lid: (Bolt-On/Installed on Unistrut)

- 60" Long x 13" High x 20" Wide 11 ga Aluminum Treadbrite Box
 1/8" Aluminum Treadbrite Top with One (1) Lift up Lid
- Gas Assist Door Openers.
 - Lift-Up Handle Installed on Front Edge of Box Lid.
 - Over Center Pad Lockable Latches (PN# 30763)
 - Automotive Bulb Weatherstrip Installed Around Top Opening
 - No paint

Installation and Accessories

- | | |
|---|---|
| 1 | Chassis Spring Additions:
* Build up left rear chassis springs to level vehicle. |
| 1 | Platform rest, bottom base |
| 1 | Power take off with indicator light for automatic transmission. |
| 1 | Back-up alarm to sound when the vehicle is shifted into reverse. |
| 1 | DOT Inspection. |
| 2 | Rubber wheel chocks with eye bolt. |
| 1 | One pair of mud flaps with logo 18" tall.
Note: Trim As Required. |
| 1 | Under body mounting kit for a pair of mud flaps. |
| 2 | Copper Grounding Lugs (Front and Rear Bumper) |
| 1 | Grounding Loop Kit (One Each)
* Consists of (2) grounding copper rings located one at front and one at rear.
Note for Ground Loops – Mount (1) at front and (1) at rear |
| 1 | Boom rest for LT series units. |
| 1 | Lighted license plate bracket kit.
* Light is incandescent. |
| 2 | ECCO Amber strobe light with 4" tall & 6" dia. lens, and branch guard. |
| 2 | Strobe mounting bracket located on turntable on the LT series. |

Qty.	Description
1	Timbren rubber stabilizers installed on front axle.
1	Torsion bar stabilizer for rear axle.
1	5T Ton Pintle Hitch
1	6-way socket
1	Aerial painted white at factory.
1	Paint body White to match cab and chassis
1	Black grip deck applied on bed floor, tailshelf floor, bed walls, inside front of bulkhead and compartment tops.
1	Exhaust extension for light duty chassis.
1	Safety Kit consist of the following: - 5-lb ABC fire extinguisher with bracket - James King triangle reflector kit
1	Positive Attachment Lanyard Device *Provides audio and visual warnings to an operator when controls are engaged and lanyard has not been attached to the lanyard anchor.
	DC Accessory Power Outlets: One additional DC power outlet in cab
	Remote Controlled Spotlight: Whelen Argos mounted on curb and streetside front fender
	LED Area/Ground Lighting: streetside, curbside and rear of vehicle
	LED Strobe Light System: Six point recessed with amber light
	Recessed LED Lights (4): Mounted inside Utility Body/Cargo Area and Tail Shelf Entry Step
	LED Spotlights: Recessed/Mounted in rear light rail
	Power Inverter with 2 GFCI Outlets. Mount Inverter in cab under seat, outlets accessible
	Directional LED Light Bar mounted to the Tailshelf. Controller mounted in cab
	(4) Low Profile LED Strobes: Mounted topside / four corners of utility body. Black out the top portion of the strobes.
	Collapsible Cone Holder (JEA Standard): Front bumper mounted
	JEA standard 5-gallon aluminum water keg holder (full circle aluminum). Include Igloo 5-gallon water keg.
	Aluminum Hand Wash Tank with Ball Valve: Mounted left rear of utility body (5 Gallon Capacity)

Qty. Description

Purchase and Install Yellow City License Plates

Install Vehicle Height Warning Placard with maximum height (feet/inches) in cab on the dash (driver's view) and on driver's side door (outside of vehicle, close to door handle)

Install decal on hitch plate next to pintle hitch to include the MAX tow capacity and MAX tongue weight

Install JEA provided decals (You may use JEA's current vendor at your expense)

Install JEA provided safety equipment: Purple-K fire extinguisher (5 LB), first aid kit and key safe

Reflective roadside triangle warning/hazard kit

Seat Belts: Fluorescent Green or Orange

Chassis:

- Ford F-550 4X4 Extended (Supercab) Cab
- 6.7L Power Stroke V8 Diesel Engine
- 10-Speed Auto Transmission

Unit, Body and Install: \$136,242.00

7% Discount: (-\$9,537.00)

Subtotal: \$126,705.00

Chassis: \$93,205.00

10% Discount: (-\$9,320.00)

Subtotal: \$83,885.00

Sale Price: \$210,590.00

x Quantity 4 = \$842,360.00

Notes:

1. Delivery is Not Included. Quoted Upon Request. F.O.B. Jacksonville, FL
2. Quote Valid for 30 days.
3. Prices Exclude any Applicable Taxes or License Fees.
4. Terms: Net Due Prior to Delivery.
5. Availability: Q2 2026. Subject to Change.
6. Quoted price does not include any applicable tariff surcharges.

Accepted By:

PO Number: _____

Date: _____

Account Manager – Blake Moore